Erroneous airspeed indications/stickshaker, Boeing 717-200, VH-NHX, February 28, 2006

Micro-summary: This Boeing 717-200 experienced erroneous airspeed indications and stickshaker activation in cruise.

Event Date: 2006-02-28 at 0855 YST

Investigative Body: National Transportation Safety Board (NTSB), USA

Investigative Body's Web Site: http://www.ntsb.gov/

Cautions:

1. Accident reports can be and sometimes are revised. Be sure to consult the investigative agency for the latest version before basing anything significant on content (e.g., thesis, research, etc).

2. Readers are advised that each report is a glimpse of events at specific points in time. While broad themes permeate the causal events leading up to crashes, and we can learn from those, the specific regulatory and technological environments can and do change. Your company's flight operations manual is the final authority as to the safe operation of your aircraft!

3. Reports may or may not represent reality. Many many non-scientific factors go into an investigation, including the magnitude of the event, the experience of the investigator, the political climate, relationship with the regulatory authority, technological and recovery capabilities, etc. It is recommended that the reader review all reports analytically. Even a "bad" report can be a very useful launching point for learning.

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| National Transportation Safety Board | | NTSB ID: | DCA06WA0 | 28 | Aircraft Registration Number: VH-NXH | | | | |
|--|---|----------|-------------------|--------------------|--------------------------------------|------------------|----------|--|--|
| FACTUAL REPORT | ĺ | Occurren | ce Date: 02/28 | 8/2006 | Most Critical Injury: None | | | | |
| ANIATION ETYBOR | VIATION VETYBOR Occurren | | | ent | Investigated By: | | | | |
| Location/Time | | | | | | | | | |
| Nearest City/Place | State | Zi | p Code Local Time | | Time Zone | | | | |
| Paraburdoo | | | | 0855 | YST | | | | |
| Airport Proximity: | Airport Proximity: Distance From Landing Facility: Direction From A | | | | | | | | |
| Aircraft Information Summary | | | | | | | | | |
| Aircraft Manufacturer | | | Model/Series | 3 | | Type of Aircraft | | | |
| Boeing | | | 717-200 | | | | Airplane | | |
| Sightseeing Flight: No | | A | ir Medical Tr | ansport Flight: No | | | | | |
| Narrative | | | | | | | | | |
| registration VH-NXH, operated by National Jet, experienced erroneous airspeed indications and stick shaker activation while in cruise flight about 122 miles south of Paraburdoo, Western Australia. There were no injuries to 2 certificated pilots, 4 flight attendants, and 66 passengers. Night instrument meteorological conditions prevailed for the flight that departed from Paraburdoo, about 0000, destined for Perth. An instrument flight rules flight plan was filed for the scheduled domestic flight. According to an interim factual report issued by the Australian Transport Safety Bureau, the weather conditions for the flight were under the influence of a decaying tropical cyclone that had crossed the northwest coast of Western Australia earlier that day. Rain and heavy cloud conditions persisted through most of the region. The meteorological forecast indicated a temperature of -39 degrees Celsius at the airplane's planned cruise altitude. The flight crew had selected the engines anti-ice system "ON" during the climb. The autopilot was engaged and had captured the planned cruise altitude of FL340. The airspeed, body angle, and engine power settings were normal for that stage of flight and the airplane was accelerating normally to cruise speed. During that period, the flight crew detected that, over several seconds, the speed displayed on the primary flight display (PFD) for stick shaker activation (Vss) began converging towards the current indicated airspeed. The speed indicated for Vss appeared to overtake the amber caution foot associated with the flight management computer (FMC) calculated minimum operating speed (Vmin), which appeared to be remaining stationary, rather than moving in conjunction with the Vss indication. | | | | | | | | | |
| The stick shaker warning activated as Vss merged with the current airspeed and then continued to increase and merge with the maximum operating speed (Vmo/Mmo). The right edge of the airspeed tape gave the appearance of one continuous red chevron "zipper." Similar indications were observed on both pilots' PFDs. The flight crew reported that they did not receive any other cautions, alerts, or warnings on the airplane's engine and alert display. The flight crew recalled that, although the pitch limit indicator had turned red, indicating that the airplane was at or near a stalled condition, there was no "STALL" annunciation on the PFD, nor any aural "STALL STALL" warning or klaxon alert. The flight crew initiated an immediate on-track descent and advised air traffic services (ATS) of their requirement to change altitude. The stick pusher stall recovery system did not activate and the flight crew did not identify any secondary indications of an impeding stall, such as aerodynamic buffet or an abnormally high pitch attitude. Although the flight crew did not detect any evidence of airframe ice on the windscreen or windscreen wiper posts, they selected the airframe anti-ice "ON." They did not otherwise change the configuration of the airplane. The stick shaker continued to operate as the airplane was descending approximately 2,000 feet per minute. The flight crew recalled that the speed indicated on the PFD for Vss returned to normal as the airplane descended through FL290 and that the stick shaker warning ceased at that time. The flight crew leveled the airplane at FL280 with all of the airplane's controls and system | | | | | | | | | |

FACTUAL REPORT - AVIATION

| National Transportation Safety Board | NTSB ID: DCA06WA028 | |
|--------------------------------------|-----------------------------|--|
| FACTUAL REPORT | Occurrence Date: 02/28/2006 | |
| AVIATION | Occurrence Type: Incident | |

Narrative (Continued)

indications "normal." Once the in-flight weather conditions improved, the airplane was returned to FL300, and the flight landed at Perth without further incident.

The operator's maintenance engineers performed a built-in test equipment check following the airplane's arrival in Perth. The check confirmed that no faults had been recorded during the occurrence flight and the airplane was released for service. Subsequent flights were completed without incident.

The airplane's flight data recorder (FDR) and the electronic recording media for the quick access recorder (QAR) were removed for analysis. Data was also recovered from the non-volatile memory of the airplane's flight control computers (FCC). The FDR data indicated that the output from each of the airplane's angle of attack (AoA) sensors became static (continuously indicating about 4 degrees AoA) passing FL287 on climb, at a total indicated air temperature (TAT) of -4 degrees Celsius. The stick shaker activated approximately 80 seconds after the airplane had reached FL340, as it was accelerating through a computed airspeed of 258 knots and at a TAT of -10 degrees Celsius. About 14 seconds later the recorded data indicated the commencement of a descent from FL340. The stick shaker indication continued for another 2 minutes 23 seconds, ceasing as the airplane passed FL288, at a computed airspeed of 308 knots and a TAT of approximately +7 degrees Celsius. Associated with the cessation of the stick shaker warning were the AoA sensors returning to normal operation. The media was found to contain no recorded data. Examination of that file indicated that the OAR recording media was incorrectly formatted for use in the QAR. The manufacturer of the airplane's FCC analyzed the contents of each computer's non-volatile memory. That analysis revealed no fault history data for the day of the incident.

On March 3, 2006, an entry was made in the airplane's maintenance log, reporting the intermittent operation of the air data heat switch annunciator after the system was selected "OFF" following landing. An indicating globe was replaced and the switch tested serviceable before the airplane was returned to service.

The airplane's AoA sensors and air data heat switch were subsequently removed from the airplane and dispatched for examination by the component manufacturers under the direct supervision of the U.S. National Transportation Safety Board (NTSB).

The incident is under the jurisdiction of, and is being investigated by, the Australian Transport Safety Bureau. Further information can be obtained from:

Australian Transport Safety Bureau 15 Mort Street, Braddon ACT 2612, Australia P.O. Box 967, Civic Square ACT 2608, Australia

Phone +61 2 6230 4408 Fax +61 2 6274 6434 Web site www.atsb.gov.au

| National Transportation Safety Board | NTS | NTSB ID: DCA06WA028 | | | | | | | | | | | |
|---|--|-----------------------------|--|----------------|-----|----------|-------|----------------|---------|--------------|-----------|----------|--|
| FACTUAL REPORT | Occ | Occurrence Date: 02/28/2006 | | | | | | | | | | | |
| AVIATION ETYBOR | | | | Incident | | | | | | | | | |
| Landing Facility/Approach Information | | | | | | | | | | | | | |
| Airport Name | Airpo | ort ID: | Airport Eleva | tion | Run | way Used | Runwa | ay Lengt | th | Runv | vay Width | | |
| | . | | - | MSL | | | | , , | | | | | |
| Runway Surface Type: | | | | | | | | | | | | | |
| Runway Surface Condition: | | | | | | | | | | | | | |
| | | | | | | | | | | | | | |
| Type Instrument Approach: | | | | | | | | | | | | | |
| VFR Approach/Landing: | | | | | | | | | | | | | |
| Aircraft Information | | | | | | | | | | | | | |
| Aircraft Manufacturer | | | Model/ | | | | | | Serial | Numbe | r | | |
| Boeing | | | 717-2 | .00 | | | | | | | | | |
| Airworthiness Certificate(s): | | | | | | | | | | | | | |
| Landing Gear Type: | | | | | | | | | | | | | |
| | er of Seats: | | | d Max Gross W | | LBS | Numbe | er of Engines: | | | | | |
| Engine Type: | | En | Engine Manufacturer: Model/Series: | | | | | | | Rated Power: | | | |
| - Aircraft Inspection Information | | | | | | | | | | | | | |
| Type of Last Inspection | | Dat | Date of Last Inspection Time Since Last Inspection | | | | | | Airfram | ne To | tal Time | | |
| | | | Hours | | | | | ours | Hours | | | | |
| - Emergency Locator Transmitter (ELT) Inf | formation | | | | | | | | | | | | |
| ELT Installed? | ELT Operated? ELT Aided in Locating Accident Site? | | | | | | | | | | | | |
| Owner/Operator Information | | | | | | | | | | | | | |
| Registered Aircraft Owner | | | | Street Address | | | | | | | | | |
| | | City Si | | | | | | | | State | e | Zip Code | |
| Operator of Aircraft | | | | Street Address | | | | | | | | | |
| National Jet | | | | City | | | | | | | e | Zip Code | |
| Operator Does Business As: Operator Designator Code: | | | | | | | | | | | | | |
| - Type of U.S. Certificate(s) Held: None | | | | | | | | | | | | | |
| Air Carrier Operating Certificate(s): | | | | | | | | | | | | | |
| Operating Certificate: | Operating Certificate: Operator Certificate: | | | | | | | | | | | | |
| Regulation Flight Conducted Under: Part 129: Foreign | | | | | | | | | | | | | |
| Type of Flight Operation Conducted: Scheduled; Domestic; Passenger Only | | | | | | | | | | | | | |
| FACTUAL REPORT - AVIATION Page 2 | | | | | | | | | | | | | |

| Nation | TRANS | Safety Boar | d | | NTSB ID: | | | | | | | | | | |
|---|------------------------------------|-------------|------------------------|--------|---------------------------|-------------------------|-------|------------|---------|------------|--------------------|--------|------------|---------------|-----------|
| | ACTUAL RI | 5/3 -12 | | | Occurren | 06 | | | | | | | | | |
| | Z The ALLAN | | | | | | | | | | | | | | |
| | AVIATION Occurrence Type: Incident | | | | | | | | | | | | | | |
| | t Information | | | | | | 0.1 | | | | | | . T | | |
| Name City | | | | | | | City | State Date | | | | | | Date of Birth | Age |
| | | | | | | | | | | | | | | | |
| Sex: Seat Occupied: Principal Profession: Certificate Number: | | | | | | | | | | ber: | | | | | |
| Certificate(s): | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | |
| Airplane Rating(s): | | | | | | | | | | | | | | | |
| Rotorcraft/Glider/LTA: | | | | | | | | | | | | | | | |
| Instrument | Rating(s): | | | | | | | | | | | | | | |
| Instructor | | | | | | | | | | | | | | | |
| Instructor | italing(3). | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | |
| Type Ratir | ng/Endorsement fo | | | | | | | C | Current | Biennial I | Flight F | Review | v? | | |
| Medical Ce | ert.: | Medic | al Cert. S | Status | 3: | | | | | Da | te of La | ast M | edical E | xam: | |
| | | | | | | | | | | | | | | | |
| - Flight Tir | ne Matrix | All A/C | This Make and Model | | Airplane Single Engine | Airplane Mult-Engine | N | ight | | Instrument | | | Rotorcraft | Glider | Lighter |
| Total Time | | | and woder | | Single Engine | Muit-Erigine | | | Actua | al | Simulated | | | | Than Air |
| | mmand(PIC) | | | | | | + | | | | | | | | |
| Instructor | | | | | | | | | | | | | | | |
| Last 90 Da | ays | | | | | | | | | | | | | | |
| Last 30 Da | ays | | | | | | | | | | | | | | |
| Last 24 Ho | ours | | | | | | | | | | | | | | |
| Seatbelt U | sed? | Sho | ulder Har | mess | Used? | | | Toxico | ology P | erformed | ? | | S | econd Pilot? | |
| | | | | | | | | | | | | | | | |
| Flight Pla | an/Itinerary | | | | | | | | | | | | | | |
| Type of Fli | ght Plan Filed: IF | R | | | | | | | | | | | | | |
| Departure | Point | | | | | | | State | ; | Airport I | dentifie | ər | Depa | rture Time | Time Zone |
| Paraburd | loo | | | | | | | Y | | ҮРВО | | | 0000 | | UTC |
| Destinatio | n | | | | | | | State | • | Airport I | Airport Identifier | | | | I |
| Perth | | | | | | | | YPER | | | | | | | |
| Type of Clearance: | | | | | | | | | | | | | | | |
| Type of Ai | rspace: | | | | | | | | | | | | | | |
| Weather | Information | | | | | | | | | | | | | | |
| Source of | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | |
| Method of | Briefing: | | | | | | | | | | | | | | |
| | | | | | FACTUAI | REPORT | - AVI | ATIO | N | | | | | | Page 3 |

| Nation | al Transportation Safety | Transportation Safety Doard | | | 6WA028 | | | | | | | | |
|---|--|-----------------------------|--------------|-----------------------------|------------|--------------|--------|-------------------------|---------|------------------|--------------------|--|--|
| F | ACTUAL REPOI | RT | Occurrent | Occurrence Date: 02/28/2006 | | | | | | | | | |
| | Z AVIATION ETYBON | | | Occurrence Type: Incident | | | | | | | | | |
| Weather. | | | | ,o 1)po. | meident | | | | | | | | |
| WOF ID | Weather Information WOF ID Observation Time Time Zone WOF Elevation WOF Distance From Acci | | | | | | | | | Direction From A | coidont Sito | | |
| WOFID | Observation Time | | | UII | | Statice FIOI | ACCIO | Jeni Sile | | | | | |
| | | | Ft. | MSL | | | | NM | | | Deg. Mag. | | |
| Sky/Lowes | st Cloud Condition: | | | | - | Ft. AG | L | Condition of | of Ligl | nt: | | | |
| Lowest Ce | eiling: | | Ft. | AGL | Visibi | lity: | | SM | Alti | meter: | "Hg | | |
| Temperatu | ure: °C | Dew Point: | °C | Wind | Direction: | | | | De | nsity Altitude: | sity Altitude: Ft. | | |
| Wind Spee | ed: | Gusts: | | Weat | ner Condti | ons at Accic | lent S | ^{ite:} Instrum | ent C | Conditions | | | |
| Visibility (F | RVR): Ft | . Visibility (R | VV) | SM | Intensity | of Precipita | ation: | | | | | | |
| Restriction | ns to Visibility: | • | | | | | | | | | | | |
| | - | | | | | | | | | | | | |
| Type of Pr | ecipitation: | | | | | | | | | | | | |
| .,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | | | | | | | | | | | | | |
| Accident | Information | | | | | | | | | | | | |
| Aircraft Da | mage: None | | Aircraft Fir | e: | | | | Aircraft Exp | olosio | n | | | |
| Classificat | ion: | | • | | | | | | | | | | |
| - Injury Su | mmary Matrix | Fatal Se | erious Mino | or | None | TOTAL | | | | | | | |
| First Pi | ilot | | | | 1 | 1 | | | | | | | |
| Secon | d Pilot | | | | 1 | 1 | | | | | | | |
| Studer | nt Pilot | | | | | | | | | | | | |
| Flight I | nstructor | | | | | | | | | | | | |
| Check | Pilot | | | | | | | | | | | | |
| Flight E | Engineer | | | | | | | | | | | | |
| Cabin / | Attendants | | | | 4 | 4 | | | | | | | |
| Other 0 | Crew | | | | | | | | | | | | |
| Passer | ngers | | | | 66 | 66 | | | | | | | |
| - TOTAL / | ABOARD - | | | | 72 | 72 | | | | | | | |
| Other 0 | Ground | | | | | | | | | | | | |
| - GRANI | D TOTAL - | | | | 72 | 72 | | | | | | | |
| | | | | | | | | | | | | | |
| | | | FACTUAL | REPO | RT - AV | IATION | | | | | Page 4 | | |

| National Transportation Safety Board FACTUAL REPORT | NTSB ID: DCA06WA028 | |
|--|-----------------------------|--|
| FACTŲAL REPÕRT | Occurrence Date: 02/28/2006 | |
| A-VIATION TYBO | Occurrence Type: Incident | |
| Administrative Information | | |
| Investigator-In-Charge (IIC) | | |
| Stephen M. Demko | | |
| Additional Persons Participating in This Accident/Inc | cident Investigation: | |
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FACTUAL REPORT - AVIATION