### Turbulence injury, Boeing 737-700, April 29, 2005

Micro-summary: This Boeing 737-700 experienced moderate turbulence in cruise, seriously injuring a flight attendant.

Event Date: 2005-04-29 at 0731 CDT

Investigative Body: National Transportation Safety Board (NTSB), USA

Investigative Body's Web Site: http://www.ntsb.gov/

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NTSB ID: DFW05LA112

Aircraft Registration Number: N727SW

Occurrence Date: 04/29/2005

Most Critical Injury: Serious

Occurrence Type: Accident

Investigated By: NTSB

Location/Time

Airport Proximity:	Distance From	m Landing Facility:		Direction Fro	m Airport:
Little Rock	AR	72201	0731	CDT	
Nearest City/Place	State	Zip Code	Local Time	Time Zone	

Aircraft Information Summary

Aircraft Manufacturer	Model/Series	Type of Aircraft
Boeing	737-700	Airplane

Sightseeing Flight: No Air Medical Transport Flight: No

#### Narrative

Brief narrative statement of facts, conditions and circumstances pertinent to the accident/incident:

On April 29, 2005, approximately 0731 central daylight time, a twin-turbofan Boeing 737-700 airplane, N727SW, operating as Southwest Airlines flight number 2440, was undamaged during an in-flight encounter with turbulence while in cruise flight at Flight Level 410 (41,000 feet mean seal level) near Little Rock, Arkansas. The airline transport rated captain, airline transport rated first officer, two of the three flight attendants, and 15 passengers were not injured. One flight attendant was seriously injured. The airplane was registered to and operated by Southwest Airlines, of Dallas, Texas. Visual meteorological conditions prevailed, and an instrument flight rules flight plan was filed for the scheduled passenger flight operating under 14 Code of Federal Regulations Part 121. The cross-country flight originated from the William P. Hobby Airport (HOU), near Houston, Texas, at 0637 and was destined for the Lambert-St. Louis International Airport (STL), near St. Louis, Missouri, where the flight landed without further incident.

The 12,500-hour captain reported in the Pilot/Operator Aircraft Accident Report (NTSB Form 6120.1/2) that while in cruise flight at FL410 (41,000 feet msl), there was no turbulence and the flight was above an overcast cloud layer for most of the flight. The captain stated that visibility was limited at times due to a thin layer of haze. As a precaution, the captain kept the fasten seat belt sign on and instructed the flight attendants to take their seats if the flight became "bumpy."

Several minutes later, the flight encountered a thin layer of haze. Upon exiting the layer of haze, the flight crew noticed "an unusual cloud formation" directly ahead. The captain initiated a right turn as the flight encountered "two abrupt bumps and a gain in air speed." The captain added that the encounter lasted about 15-20 seconds, which was light to moderate turbulence. Following the turbulence upset, the captain was notified by a cabin crew member that a flight attendant sustained a leg injury in the aft galley, and would need medical attention upon arrival at STL.

A staff meteorologist for the Safety Board reviewed composite reflectivity images for the immediate area of the turbulence encounter. The satellite imagery at 1215Z indicated radiative cloud top temperature of 218.3 degrees Kelvin (K) or -54.86 degrees Celsius (C). The winds aloft at FL410 were reported from 280 degrees at 127 knots.

Convective significant meteorological information (SIGMETs) were issued from 0955Z through 1255Z for thunderstorm activity. Convective SIGMET 18C issued at 1155Z was current for a portion of Arkansas and Oklahoma, enclosed from 10ENE TUL-40WSW ARG-20ENE LIT-20NE MLC-10ENE TUL. For an intensifying area of severe embedded thunderstorms moving from 260 degrees at 35 knots, with tops to 40,000 feet. Hail to 1 1/2 inches and wind gusts to 60 knots were possible with these storms. Severe to extreme turbulence, lightning, microburst, severe icing, and localized IFR conditions was implied with the issuance of the advisory. The provided coordinates of the turbulence upset was located outside and immediately east of the convective SIGMET in affect.

NTSB ID: DFW05LA112

Occurrence Date: 04/29/2005

AVIATION	AVIATION Occurrence Type: Accident											
Landing Facility/Approach Inf	formation	1										
Airport Name			Airport ID:	Airport Eleva	ıtion	Runv	way Used	Runwa	nway Length		unway Width	
			l	Ft	. MSL	NA						
Runway Surface Type:												
Runway Surface Condition:												
•												
Type Instrument Approach: NONE	:											
VFR Approach/Landing: None												
Aircraft Information												
Aircraft Manufacturer				l/Series						l Number		
Boeing			737-	700					27859	i9		
Airworthiness Certificate(s): Normal												
Landing Gear Type: Retractable ·	- Tricycle											
Homebuilt Aircraft? No	mebuilt Aircraft? No Number of Seats: 145						154000	LBS	Numbe	Number of Engines: 2		
Engine Type: Turbo Fan							Model/Se 56-7B24			Rated Power: 24000 LBS		
- Aircraft Inspection Information												
Type of Last Inspection			Date of Las	Pate of Last Inspection Time Since Last Inspection						Airframe Total Time		
Continuous Airworthiness			04/2005					11 Ho	ours	22350 Hours		
- Emergency Locator Transmitter (I	ELT) Inforr	nation										
ELT Installed?	EL.	T Operated?			ELT	· Aided in	Locating Ac	cident S	ite?			
Owner/Operator Information												
Registered Aircraft Owner			Street	Address 2833 Sho	orecro	est Drive						
Southwest Airlines Company			City									
				Dallas	TX							
Operator of Aircraft			Street A	Address	. Pod	'd Aircra	oft Owner					
			City	Same as Reg'd Aircraft Owner							Zip Code	
Same as Reg'd Aircraft Owner				Dallas							75235	
Operator Does Business As: South	west Airli	ines Company				Ор	erator Desig	nator Co	ode: SW	/AA		
- Type of U.S. Certificate(s) Held:												
Air Carrier Operating Certificate(s):	Flag Carı	rier/Domestic										
Operating Certificate: Operator Certificate:												
Regulation Flight Conducted Under	r: Part 12	1: Air Carrier										
Type of Flight Operation Conducted	d: Schedu	ıled; Domestic	; Passenge	er Only								
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Occurrence Date: 04/29/2005

AVIATI	Occurrence	Occurrence Type: Accident													
First Pilot Information															
Name				City				Stat	ie	Date of Birth	Age				
On File					On File				On I	File	On File	37			
Sex: M Seat Occupied	: Left	Pri	ncipal Profes	sion: Occupa	ational P	ilot		Certificate Number: On File							
Certificate(s): Airline Transport															
Airplane Rating(s): Multi-engine Land; Single-engine Land															
Rotorcraft/Glider/LTA: None															
Instrument Rating(s): Airplane															
Instructor Rating(s):															
Type Rating/Endorsement for Accident/Incident Aircraft?  Current Biennial Flight Review? 04/2005															
Medical Cert.: Class 1	Medica	al Cert. Statu	s: Without V	Vaivers/Lim	itations			Date of I	Last Me	edical E	xam: 01/2005				
•															
- Flight Time Matrix	Flight Time Matrix  All A/C  This Make and Model				Night		Instrument Actual Simo		el F	Rotorcraft	Glider	Lighter Than Air			
Total Time	12500	8000	100	12400											
Pilot In Command(PIC)	4700	2400	50			$\perp$									
Instructor						$\perp$									
Last 90 Days	73	73													
Last 30 Days	37	37				+			_						
Last 24 Hours	1	1			<u> </u>	<del>+</del>				Π_					
Seatbelt Used? Yes	Shou	ılder Harness	Used? Yes		То	xicolo	ogy Perfor	med? No		Se	econd Pilot? Ye	es .			
Flight Plan/Itinerary															
Type of Flight Plan Filed: IF	R														
Departure Point					St	tate	Airp	ort Identif	ier	Departure Time		Time Zone			
Houston					T	X	НС	U		0637		CDT			
Destination					St	tate	Air	Airport Identifier							
St. Louis							ST	STL							
Type of Clearance: IFR															
Type of Airspace:															
Weather Information															
Source of Briefing: Unknown															
Method of Briefing:															
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A TY BOA				Occurrence Type: Accident									
Weather	Information												
WOF ID	Observation Time	Time Zone	WOF	Elevat	ion	WOF Di	OF Distance From Accident Site				Direction From	n Accident S	Site
				_									
				Ft.	. MSL				NM	De	g. Mag.		
Sky/Lowes	st Cloud Condition: Sca	ttered				25	5000 Ft. AG	SL .	Condition o	of Light: Day			
Lowest Ce	eiling: None			Ft.	AGL	Visibi	lity:	7	SM	Alti	meter:	29.77	"Hg
Temperatu	ure: 20 °C	Dew Point:		7 °C	Wind	Direction:	210		Density Altitude:				
Wind Spee	ed: 7	Gusts:			Weath	ner Condti	ions at Accid	dent S	ite: Visual C	Cond	itions		
Visibility (F	RVR): Ft	. Visibility	(RVV)		SM	Intensity	of Precipita	ation:					
Restriction	ns to Visibility: No Obs	curation; No	Precipita	ition									
Type of Pro	ecipitation:												
Accident	Information												
Aircraft Da	mage: None		Air	Aircraft Fire: None Aircraft					Aircraft Exp	losio	n None		
Classificati	ion:												
- Injury Su	mmary Matrix	Fatal	Serious	Mino	or	None	TOTAL						
First Pi	ilot					1	1						
Second	d Pilot					1	1	]					
Studen	nt Pilot							1					
Flight I	nstructor							1					
Check	Pilot							1					
Flight E	Engineer							1					
Cabin /	Attendants		1	1		2	3	1					
Other (	Crew							1					
Passer	ngers					15	15	1					
- TOTAL A	ABOARD -		,	1		19	20	1					
Other 0	Ground							1					
- GRANE	O TOTAL -			1		19	20	1					
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National Transportation Safety Board

## FACTUAL REPORT AVIATION

NTSB ID: DFW05LA112

Occurrence Date: 04/29/2005

Occurrence Type: Accident

Investigator-In-Charge (IIC)

Frank MCGill

Additional Persons Participating in This Accident/Incident Investigation:

Little Rock, Arkansas St. Louis, MO