## Turbulence injury, Boeing 767-300, May 7, 2003

Micro-summary: This Boeing 767-300 encountered turbulence while descending, significantly injuring a flight attendant.

Event Date: 2003-05-07 at 1615 EDT

Investigative Body: National Transportation Safety Board (NTSB), USA

Investigative Body's Web Site: http://www.ntsb.gov/

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NTSB ID: NYC03LA104

Aircraft Registration Number: N650UA

Occurrence Date: 05/07/2003

Most Critical Injury: Serious

Occurrence Type: Accident

Investigated By: NTSB

Location/Time

Nearest City/Place	State	Zip Code	Local Time	Time Zone	
New Market	VA	22824	1615	EDT	
Airport Proximity: Off Airport/Airstrip	Distance From	m Landing Facility:		Direction Fro	m Airport:

Aircraft Information Summary

Aircraft Manufacturer	Model/Series	Type of Aircraft
Boeing	B767-300	Airplane

Sightseeing Flight: No Air Medical Transport Flight: No

## Narrative

Brief narrative statement of facts, conditions and circumstances pertinent to the accident/incident:

On May 7, 2003, about 1615 eastern daylight time, a Boeing 767-300, N650UA, operated by United Airlines as flight 188, was not damaged during an encounter with turbulence near New Market, Virginia. The 2 pilots, 5 flight attendants, and 140 passengers were not injured; however, 1 flight attendant was seriously injured. Visual meteorological conditions prevailed, and an instrument flight rules flight plan was filed for the flight destined for Dulles International Airport (IAD), Dulles, Virginia. The scheduled passenger flight departed San Francisco International Airport (SFO), San Francisco, California, at 0849 Pacific daylight time, and was conducted under 14 CFR Part 121.

According to a representative of the airline, when the flight was 90 miles west of Dulles, at flight level 210, thunderstorm cell activity was noted on the weather radar. The flight was given clearance to descend to 11,000 feet, and during the descent, an area of "moderate turbulence" was encountered, which lasted about 20-30 seconds. During the encounter, a flight attendant fell and twisted her ankle.

Upon arrival at Dulles, the flight attendant was transported to a local hospital and diagnosed with a triple fracture to her right ankle.

Weather reported at Dulles Airport, at 1621, included winds from 130 degrees at 4 knots, 10 miles visibility, thunderstorms and light rain, a few clouds at 900 feet, scattered cumulonimbus clouds at 2,300 feet, a broken cloud layer at 4,000 feet, and another broken cloud layer at 14,000 feet. The temperature was reported as 75 degrees Fahrenheit, the dew point was 64 degrees Fahrenheit, and the barometric pressure was 29.81 inches Hg.

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Occurrence Date: 05/07/2003

TACIDAL REPORT	0000	Geodificitic Bate. 05/01/2003										
AVIATION	Occu	Occurrence Type: Accident										
Landing Facility/Approach Information												
Airport Name	Airport ID:	Airport Eleva	rt Elevation Runway Used Ru			Runwa	ay Lengt	th [	Runw	ay Width		
			Ft	. MSL	NA	√A						
Runway Surface Type: Unknown		<u> </u>					<u> </u>					
Runway Surface Condition: Unknown												
Type Instrument Approach: Unknown												
VFR Approach/Landing: Unknown												
Aircraft Information												
Aircraft Manufacturer			el/Series						Number			
Boeing		B76	67-300					2528	7			
Airworthiness Certificate(s): Transport												
Landing Gear Type: Retractable - Tricycle												
Homebuilt Aircraft? No Number of S								Numbe	er of Engines: 2			
Engine Type: Turbo Fan	_	Engine Manufacturer: Model/Series: Pratt & Whitney PW 4060							Rated Power: 60000 LBS			
- Aircraft Inspection Information												
Type of Last Inspection		Date of La	Date of Last Inspection Time Sind				ince Last Inspection			e Tota	al Time	
Continuous Airworthiness		03/2003	03/2003 746 Hours							47864 Hours		
- Emergency Locator Transmitter (ELT) Informa	ıtion	•						•				
ELT Installed? No ELT Operated? No ELT Aided in Locating Accident Site							Site? No	)				
Owner/Operator Information												
Registered Aircraft Owner		Stree	t Address									
Wilmington Trust CO.		City	City								Zip Code	
		J 0.1.,	City Sta Wilmington DE									
Operator of Aircraft		Street	Address									
UNITED AIRLINES	City								•	Zip Code		
Occurred Dana Business As I Instead Airliness		Chicago Constator Designator Code: LIIV										
Operator Does Business As: United Airlines  - Type of U.S. Certificate(s) Held:												
Air Carrier Operating Certificate(s): Flag Carrie	er/Domestic											
All Games operating definition(s). Tag Games												
Operating Certificate:			Operator (	Certificat	te:							
Regulation Flight Conducted Under: Part 121:	Air Carrier											
Type of Flight Operation Conducted: Schedule	d; Domestic	; Passeng	er/Cargo									
	FACT	UAL REP	ORT - AVIAT	ION							Page 2	

NTSB ID: NYC03LA104

Occurrence Date: 05/07/2003

AVIATION Occurrence Type: Accident													
First Pilot Information													
Name	City					State	e D	ate of Birth	Age				
On File	On Fil	ile					File	On File	47				
Sex: M Seat Occupied	n Pilot				Cer	tificate	Numbe	er: On File					
Certificate(s): Airline Transport													
Airplane Rating(s): Multi-engine Land; Single-engine Land													
Rotorcraft/Glider/LTA: None													
Instrument Rating(s): Airpl	lane												
Instructor Rating(s): None													
Type Rating/Endorsement for	or Accident/In	cident Aircra	ft? Yes			С	urrent E	Biennial	Flight R	eview'	? 07/20	002	
Medical Cert.: Class 1	Medica	al Cert. Status	S: Valid Med	dicalno wa	aivers/li	im.		D	ate of La	st Med	dical Ex	am: 02/2003	
- Flight Time Matrix	All A/C	This Make and Model	Airplane Single Engine	Airplane Mult-Engine	Night Ac			Instrument al Simulated		R	otorcraft	Glider	Lighter Than Air
Total Time	4993	3862		4993									
Pilot In Command(PIC)		3862								$\perp$			
Instructor					-					$\perp$			
Last 90 Days		173								+			
Last 30 Days		75			1					+			
Last 24 Hours Seatbelt Used? Yes	Chau	4	Head? Vaa			Toyica	l ology Pe	rformo	d2 N.a		800	ond Pilot? Ye	
Seather Osed? Tes	Snou	lder Harness	Usea? res			TOXICC	ology Fe	HOHHE	u: NO		360	cond Filot: Ye	S
Flight Plan/Itinerary													
Type of Flight Plan Filed: IF	R												
Departure Point						State		Airport Identifier		r	Departure Time		Time Zone
San Francisco						CA		SFO			0849		PDT
Destination						State		Airport	Identifie	r			
Dulles		VA	IAD										
Type of Clearance: IFR													
Type of Airspace: Class	E												
Weather Information													
Source of Briefing:  Company													
Method of Briefing: Teleph	none												
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NTSB ID: NYC03LA104

Occurrence Date: 05/07/2003

Occurrence Type: Accident

	ETYBORY		Occui	rrence Type	: Acciden	ıt					
Weather Information											
WOF ID	Observation Time	Time Zone	WOF EI	evation	WOF Di	stance From A	Accident Site		Direction From	Accident S	ite
IAD	1621	EST	31	3 Ft. MSL			90 NM		270 Deg. Mag.		
Sky/Lowes	st Cloud Condition: Fev	v				900 Ft. AGL	f Ligh	nt: Day			
Lowest Ce	eiling: Broken		4000	) Ft. AGL	Visib	ility: 10	0 SM	Altii	meter:	29.81	"Hg
Temperatu	ure: 24 °C	Dew Point:	18	°C Wind	nd Direction: 130 Density Altitude:						Ft.
Wind Spee	ed: <b>4</b>	Gusts:		Weat	ther Condt	ions at Accider	nt Site: Visual C	ond	itions		
Visibility (R	RVR): Ft	t. Visibility	(RVV)	SM	Intensity	y of Precipitation	on: Light				
Restriction	Restrictions to Visibility: None										
Type of Pre	Type of Precipitation: Rain										
Accident	Information										
Aircraft Dar	mage: None		Aircraf	t Fire: None	Э		Aircraft Exp	losio	n None		
Classificati	ion: U.S. Registered/l	J.S. Soil									
- Injury Su	mmary Matrix	Fatal	Serious	Minor	None	TOTAL					
First Pi	ilot				1	1					
Second	d Pilot				1	1					
Studen	nt Pilot										
Flight In	nstructor										
Check	Pilot										
Flight E	Engineer										
Cabin /	Attendants		1		5	6					
Other C											
Passen	ngers				140	140					
- TOTAL /	ABOARD -		1		147	148					
Other C	 Ground										
- GRANE	D TOTAL -	† †	1		147	148					

National Transportation Safety Board

NTSB ID: NYC03LA104

National Transportation Safety Board		
FACTUAL REPORT	Occurrence Date: 05/07/2003	
FACTUAL REPORT  AVIATION	Occurrence Type: Accident	
Administrative Information		
Investigator-In-Charge (IIC)		
Jill M. Andrews		
Additional Persons Participating in This Accident/Incident	ent Investigation:	