Severe pitch oscillations, McDonnell Douglas MD-11, November 25, 2000

Micro-summary: This McDonnell Douglas MD-11 experienced severe pitch oscillations.

Event Date: 2000-11-25 at 813 EST

Investigative Body: National Transportation Safety Board (NTSB), USA

Investigative Body's Web Site: http://www.ntsb.gov/

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National Transportation Safety Board	ID: IAD01IA019		Aircraft Registration Number: N582FE					
FACTUAL REPORT	ence Date: 11/2	5/2000	Most Critical Injury: None					
AYIATION ETYBOR	ence Type: Incid	ent	Investigated By: NTSB					
Location/Time								
Nearest City/Place	State	Zip Code	Code Local Time					
NEWARK	NJ	07197	0813	EST				
Airport Proximity: Off Airport/Airstrip	n Landing Facility:	•	Direction From Airport:					
Aircraft Information Summary								
Aircraft Manufacturer	Model/Serie	S		Type of Aircraft				
McDonnell Douglas	MD-11		Airplane					
Sightseeing Flight: No	Air Medical Tr	ir Medical Transport Flight: No						

Narrative

Brief narrative statement of facts, conditions and circumstances pertinent to the accident/incident:

On November 25, 2000, at 0813 Eastern Standard Time, a McDonnell Douglas MD-11, N582FE, operated by Federal Express as flight 3015, was not damaged after experiencing pitch oscillations while climbing through 26,000 feet after takeoff from Newark International (EWR), Newark, New Jersey. The two certificated airline transport pilots were not injured. Visual meteorological conditions prevailed and an instrument flight rules flight plan was filed for the flight destined for Oakland, California. The scheduled cargo flight was conducted under 14 CFR Part 121.

According to Federal Express, the first officer was hand flying the airplane. At 26,000 feet, the airplane began to pitch up and down at a fast rate. The captain took control of the airplane and leveled off. The airplane continued to pitch up and down, and the autopilot was then engaged and the airplane stabilized. The airplane was slowed to 230 knots and the autopilot was turned off. The pitch oscillations began again. The crew declared an emergency, and returned to EWR, and landed without incident.

The crew remarked that while hand flying the airplane, the elevator pressure was similar to when the autopilot was engaged, and described it as a very heavy pressure. The autopilot remained engaged (auto pilot single alert) to 1,000 feet. The crew reported that there was very heavy pressure on the elevator during the landing.

According to Federal Express, a maintenance write-up on November 22, 2000, revealed that the elevator had locked up and the airplane had to be flown with stabilizer trim to change pitch angle.

Federal Express maintenance personnel at EWR examined the airplane. The number 1 flight control computer (FCC) was replaced, and the horizontal stabilizer jackscrews and chains were visually inspected and functionally tested. The number 1 and 2 FCC auto flight system (AFS) CAT3B return to service test (RTS) was performed and functionally tested okay. The electrical connectors on the left inboard actuator were replaced due to moisture contamination. Also, the right hand outboard elevator actuator shut off solenoid was replaced.

The airplane was then test flown. During the test flight, the oscillations were again encountered. The left inboard elevator parallel engage solenoid shut off valve was then replaced and no further discrepancies were noted with the system.

The valve was sent to the manufacturer for examination.

The valve was examined at Parker Aerospace, Irvine, California, on January 19, 2001. Present for the examination were representatives of Parker Aerospace and Federal Express. Examination of the valve revealed that it was intact, and was assembled in accordance to manufacturer standards. The unit had accrued a total of 13,467 hours. The unit was electrically tested, and a short was found when tested between coil 1 and coil 2. At that time, no further electrical or hydraulic testing

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Narrative (Continued)

was conducted due to the short. The unit was then disassembled. Examination of the unit revealed that moisture was found underneath the case assembly and around the coil assembly. The moisture appeared to be hydraulic fluid. The examination also revealed that the orange colored lead to coil 1, and the brown colored lead to coil 2 had fused together through the insulation and caused the electrical short.

It was not determined as to how the hydraulic fluid entered the valve, or if the fluid contributed to the electrical short.

According to a Boeing representative, the valve failure was not a common occurrence. At the time of this report, they were in the process of establishing a components team to research the possibility of fluid contamination in these valves.

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AVIATION	Occu	Occurrence Type: Incident											
Landing Facility/Approach In	formation												
Airport Name			Airpo	rt ID:	Airport Elev	ation	Run	Runway Used Run			way Length		vay Width
					F	t. MSL	. 0						
Runway Surface Type:													
Runway Surface Condition:													
Type Instrument Approach:													
VFR Approach/Landing: None													
Aircraft Information													
Aircraft Manufacturer				Model/S							Numbe	er	
McDonnell Douglas				MD-1	1 					4842	20		
Airworthiness Certificate(s): Transport													
Landing Gear Type: Tricycle													
Homebuilt Aircraft? No	Number of Seats:		Certified Max Gross Wt.				LBS Numbe			er of Er	ngines	: 3	
Engine Type: E Unknown				Engine Manufacturer: Model/Series:							Rate	ed Power:	
- Aircraft Inspection Information													
Type of Last Inspection				Date of Last Inspection Time Since Last In			nce Last Insp	ection		Airfrai	me To	tal Time	
Unknown				Hoi					ours	ours Hours			
- Emergency Locator Transmitter (ELT) Information												
ELT Installed? No	ELT Operate	ed?				EL.	Γ Aided i	n Locating Ad	ccident S	Site?			
Owner/Operator Information													
Registered Aircraft Owner			5	Street A	ddress								
FEDERAL EXPRESS					City							te	Zip Code
												38194	
Operator of Aircraft			s	Street Ad		s Rec	ı'd Aircra	aft Owner					
Same as Reg'd Aircraft Owner				Same as Reg'd Aircraft Owner City						Sta	te	Zip Code	
Operator Does Business As: FEDEX EXPRESS Operator Designator Code: FD								L EA					
- Type of U.S. Certificate(s) Held:													
Air Carrier Operating Certificate(s)	: Flag Carrier/Dom	nestic											
Operating Certificate: Operator Certificate:													
Regulation Flight Conducted Under: Part 121: Air Carrier													
Type of Flight Operation Conducted	d: Scheduled; Dor	nestic;	Carg	30									
	J	FACT	UAL	REPOI	RT - AVIAT	TON							Page 2

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	AVIATI	Occurrence Type: Incident											
First Pilot Information													
Name	City				tate	Date of Birth	Age						
On File	On File	ile On File											
Sex: F	Seat Occupied:	Pri	ncipal Profes	n Pilot	Certificate Number:								
Certificate(s): Airline Transport													
Airplane Rating(s): Multi-engine Land													
Rotorcraft/Glider/LTA: None													
Instrument	Rating(s): Airpl	ane											
Instructor Rating(s): None													
Type Rating	g/Endorsement fo	or Accident/In	cident Aircra	ft? Yes			Current E	iennial Fliç	ght Revie	ew?			
Medical Ce	rt.: Unknown	Medica	al Cert. Statu	s: Unknowr	1			Date	of Last N	Medical E	Exam:		
		l .											
- Flight Tim	ne Matrix	All A/C	This Make and Model	Airplane Single Engine	Airplane Mult-Engine	Night	Actual	Instrument	ulated	Rotorcraft	Glider	Lighter Than Air	
Total Time		3490	3136										
Pilot In Cor	nmand(PIC)												
Instructor													
Last 90 Day	ys	77	77										
Last 30 Day		28	28										
Last 24 Ho		7	7			 							
Seatbelt Us	sed? Yes	Shou	lder Harness	Used? Yes		To	Toxicology Performed? No Second Pilot? Yes						
Files Die	/lti												
	n/Itinerary ght Plan Filed: [F												
Departure F						5	State	Airport Ide	ntifier	Dena	Departure Time Tim		
Same as Accident/Incident Location								EWR		0000		Time Zone	
Destination State Airport Identifier													
OAKLAND								OAK					
Type of Clearance: IFR													
Type of Airspace: Class A													
Weather Information													
Source of Briefing: Company													
Method of Briefing:													
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	ETYBOR		Occur	rrence Type:	Inclaent								
Weather Information													
WOF ID	Observation Time	Time Zone	WOF Ele	evation	WOF Distance From Accident Site				Direction From A	Accident Site			
EWR	0751	EST	1	8 Ft. MSL			0 NM			0 Deg. N	Mag.		
Sky/Lowes	st Cloud Condition: Scatt	ered			14	4000 Ft. AGL	. Condition o	of Ligh	Light: Day				
Lowest Ce	illing: Overcast		22000) Ft. AGL	Visibi	lity: 1	10 SM	Altir	meter: 3	30.00	"Hg		
Temperatu	ıre: 2 °C [Dew Point:	7	°C Wind	Wind Direction: 40 Density Altitude:						Ft.		
Wind Spee	ed: 5	Gusts:		Weatl	Weather Condtions at Accident Site: Visual Conditions								
Visibility (R	RVR): 0 Ft.	Visibility	(RVV) (0 SM	Intensity	of Precipitati	ion: Unknown						
Restriction	s to Visibility: None												
Type of Precipitation: None													
Accident	Information												
Aircraft Dar	mage: None		Aircraf	ft Fire: None)		Aircraft Exp	losior	None				
Classificati	on: U.S. Registered/U.	.S. Soil											
- Injury Su	mmary Matrix	Fatal	Serious	Minor	None	TOTAL							
First Pil	lot				1	1							
Second	d Pilot				1	1							
Studen	it Pilot												
Flight II	nstructor												
Check I	Pilot												
Flight E	Engineer												
Cabin <i>F</i>	Attendants												
Other C	Crew												
Passen	ngers												
- TOTAL A	ABOARD -				2	2							
Other G	Ground Ground	0	0	0		0							
- GRAND	O TOTAL -	0	0	0	2	2							

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Admir	nistrative	Information

Investigator-In-Charge (IIC)

LEAH D. YEAGER

Additional Persons Participating in This Accident/Incident Investigation:

BILL STEELHAMMER BOEING LONG BEACH, CA

TONY ROBANO PARKER AEROSPACE IRVINE, CA