Ground collision btween tug and McDonnell Douglas MD-80, December 5, 1996

Micro-summary: This McDonnell Douglas MD-80 struck a tug and baggage cart while taxiing.

Event Date: 1996-12-05 at 2000 AST

Investigative Body: National Transportation Safety Board (NTSB), USA

Investigative Body's Web Site: http://www.ntsb.gov/

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2. Readers are advised that each report is a glimpse of events at specific points in time. While broad themes permeate the causal events leading up to crashes, and we can learn from those, the specific regulatory and technological environments can and do change. Your company's flight operations manual is the final authority as to the safe operation of your aircraft!

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National Transportation Safety Board		NTSB ID	: ANC97IA01	1	Aircraft Registration Number: N954AS					
FACTUAL REPORT		Occurre	nce Date: 12/0	5/1996	Most Critical Ir	Most Critical Injury: None				
AYIATION		Occurre	nce Type: Incid	ent	Investigated By: NTSB					
Location/Time										
Nearest City/Place	State	Z	lip Code	Local Time	Time Zone					
ANCHORAGE	AK	9	99502	2000	AST					
Airport Proximity: On Airport	Dista	nce From	Landing Facility:	•	Direction Fro	m Airpor	t:			
Aircraft Information Summary										
Aircraft Manufacturer			Model/Serie	S			Type of Aircraft			
McDonnell Douglas			MD-80				Airplane			
Sightseeing Flight: No			Air Medical Ti	ransport Flight: No	C					
Narrative										
Bird anside statement of facts, conditons and circumstances pertinent to the accident/incident: On December 5, 1996, at 2000 Alaska standard time, a McDonnell Douglas MD-80 airplane, N954AS, operating as Alaska Airlines Flight 196, struck a tug and baggage cart while attempting to taxi for takeoff. The scheduled air carrier flight, operating under 14 CPR Part 121, was departing Anchorage, Alaska, and the destination was Seattle, Washington. An instrument flight rules flight plan was field and visual meteorological conditions prevailed at Anchorage. There were no injuries to the flight crew of 2, 1 jumpseat rider, 3 cabin attendants, 106 passengers, and 3 ground personnel. The airplane received minor damage. According to the Alaska Airlines Anchorage station manager, the airplane was pushed back from the gate, the tug was disconnected, and the engines were started. The push back tug drove away to the gate. Another tug towing a baggage cart with 3 pieces of late cargo drove up to the mid cargo compartment on the right side of the airplane. The baggage tug driver and the right side wing walker began to load the cargo in the mid section cargo compartment. One piece of cargo would not fit. They began to carry the cargo to the forward cargo compartment. The left side wing walker, who had been standing in front of the airplane and was considered to be the marshaller, walked to the forward cargo bin and opened the door and began to assist in the loading. The airplane began taxing and the right wing struck the tug which had parked in front of the right wing. In a statement submitted by the Captain, he said that during the entire push back and release sequence, there were no ground handlers with wands visible, nor was anyone wearing the required brightly colored safety vests. During the interviews with the ground handlers and their supervisor, they stated they were wearing the required vests and the left wing walker. Mown as the marshaller, had two battery operated wands. The Captain continued his s										
right side with his arms crossed. The Captain stopped the airplane. During interviews with the ground personnel, it was determined that all wing walkers were trained to marshal the airplanes to and from the gates. The ground personnel were not aware of any										

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Narrative (Continued)

procedure that outlined specifically which wing walker would act as the marshaller. The ground crews stated that it is usually decided between the wing walkers just prior to pushback. The left wing walker was the marshaller in this incident.

According to the Alaska Airlines Customer Services Manual, the ground agent is responsible for the aircraft's safe departure. That person will ensure that wing walkers are in sight during aircraft departure. The manual states that headset communication between the ground and cockpit is required when a tug/towbar are used for aircraft movement. According to the interviews, headset communication was established. However, according to the Alaska Airlines Safety Manager, the headset interface between the tugs and the MD-80 airplane are very weak and sometimes unreadable.

The manual continues to state that on airplanes without a serviceable interphone, the "ground marshaller" will position himself forward of the left wing tip in plain sight of the cockpit left seat occupant for hand signaling.

The customer services manual, flight dispatching procedures allows cargo to be loaded after the engines have been started and/or the airplane has been pushed back. The manual lists several conditions as follows: 1. The ground agent establishes and maintains communication with the flight crew during the loading process. 2. The engine on the same side of the aircraft as the loading door (right side) is NOT operating.

Note: With permission from the Captain, the forward and mid compartments of the MD80 may be loaded with the #2 engine running. The Captain may shut down the right engine of any type aircraft to allow loading.

3. The ground agent will push the aircraft back to a clear ramp area, will center the nose wheel landing gear while slowly bringing the aircraft to a stop, and will advise the flight crew "set brakes." The flight crew will set the parking brakes and advise the ground agent "brakes set." Barring any unusual conditions, which will be stated by the flight crew, the ground agent will then be advised to "disconnect the towbar" and "go to hand signals." 4. After disconnecting the interphone, the ground agent will disconnect the towbar from the tug, and move the tug 3 to 4 feet away from the towbar.... 5. The ground marshaller will hold the aircraft in a stationary position until all ground equipment and ground personnel are clear of the aircraft. 6. The ground marshaller will direct the taxing out with the standard hand signals and will remain at the aircraft until released by the flight crew with a salute or flashing of aircraft lights, preferably the nose wheel light.

According to the ground crew interviews, no one gave any hand signals to the cockpit to indicate everyone was clear. There was no interphone communication with the cockpit once the towbar was disconnected, and none of the ground crew saw any signal, either a salute or the nose wheel light, to indicate the airplane was about to move. The ground crew stated that they did not communicate to the Captain that they were going to load late cargo in the mid and forward cargo compartments.

According to the Alaska Airlines Flight Operations manual, after push back is completed and the towbar disconnected, the ramp signalman shall move to a position toward the left wing tip and execute a wave off signal or taxi hand signal to the Captain. The flight operations manual also states that the lower cargo deck may be loaded after engine start and/or push back. The flight manual reiterates that communication with the cockpit must be established and maintained during the loading process.

The flight manual contains a section titled pushback stop. In that section, it lists an alternate method of contacting the ground crew should stopping during push back be needed. That method is to flash the nose wheel taxi light. Where verbal communications is not possible, standard hand signals will be used.

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Narrative (Continued)

According to the flight crew statements, they did not receive a wave off, nor did they, the flight crew, salute anyone or flash the nose wheel light. They stated that the push back tug and the ground marshaller left.

According to the ground marshaller, he was located to the front left of the airplane in full view of the cockpit until he ran under the airplane's nose to help load the forward cargo compartment. As he left his station to help, he took the battery operated wands and stuck them in his waistband.

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AVIATION	Occ	urrenc	e Type:	Incident							
Landing Facility/Approach Informat	tion										
Airport Name	Airport Eleva	ition	Run	way Used	Runwa	y Lengt	h Ru	nway Width			
ANCHORAGE INTERNATIONAL	ANC	5	144 Ft	Ft. MSL 0							
Runway Surface Type: Asphalt		1									
Runway Surface Condition: Dry											
Type Instrument Approach: NONE											
VFR Approach/Landing: None											
Aircraft Information									1		
Aircraft Manufacturer McDonnell Douglas			Model/ MD-8	Series 0					Serial 4938	Number 37	
Airworthiness Certificate(s): Transport											
Landing Gear Type: Retractable - Tricycle											
Homebuilt Aircraft? No Number	Number of Seats: 137 Certified Max Gross Wt. 149500 LBS Number of Engines: 2								es: 2		
Engine Type: Turbo Jet	Eng P8	gine Ma &W	nufacturer:	Model/Series: JT8D-217					Rated Power: 20850 LBS		
- Aircraft Inspection Information											
Type of Last Inspection		Date	Date of Last Inspection Time Since Last Inspection							Airframe	Total Time
Continuous Airworthiness								Hours			Hours
- Emergency Locator Transmitter (ELT) In	formation										
ELT Installed?	ELT Operated?				ELT	Aided in	n Locating Ac	cident S	ite?		
Owner/Operator Information											
Registered Aircraft Owner			Street A	ddress P.O. BO	X 689	00					
ALASKA AIRLINES, INC.		City State Zip (Zip Code		
			Street A	ddress	E					WA	98168
Operator of Aircraft				Same as	s Reg'o	d Aircra	aft Owner				
Same as Reg'd Aircraft Owner	C	City State Zip Co							Zip Code		
Operator Does Business As: Operator Designator Code: ASAA											
- Type of U.S. Certificate(s) Held:											
Air Carrier Operating Certificate(s): Flag C	Carrier/Domestic										
Operating Certificate: Operator Certificate:											
Regulation Flight Conducted Under: Part 121: Air Carrier											
Type of Flight Operation Conducted: Sche	eduled; Domestic	; Pas	senger	Only							
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F	ACTUAL RI	PORT	_	Occurrence Date: 12/05/1996										
	AVIATI	QN												
	TTY BO	Pr- 1		Occurrent	ce rype. In	luent								
First Pilo	First Pilot Information													
Name					City State Date of Bill								ate of Birth	Age
On File					On File On File On File									55
Sex: M Seat Occupied: Left Principal Profession: Civilian Pilot Certificate Number: On File														
Certificate(s): Airline Transport; Flight Engineer														
Airplane Rating(s): Multi-engine Land														
Rotorcraft/Glider/LTA: None														
Instrument	Rating(s): Airpl	ane												
Instructor Rating(s): None														
Type Ratin	g/Endorsement fo	or Accident/Ir	ncident Aircra	aft? Yes			c	urrent	Biennial I	Flight R	Review?			
Medical Cert.: Class 1 Medical Cert. Status: Valid Medicalw/ waivers/lim. Date of Last Medical Exam: 09/1996														
		·												
- Flight Tin	ne Matrix	All A/C	This Make and Model	Airplane Single Engine	Airplane Mult-Engine	Night Ins Actual		Instrument	Simulated	Rotor	craft	Glider	Lighter Than Air	
Total Time)	19485	4987		4987									
Pilot In Co	mmand(PIC)	6120	2050											
Instructor														
Last 90 Da	ays	170												
Last 30 Da	ays	72									_			
Last 24 Ho	ours	5										-		
Seatbelt U	sed? Yes	Shou	Ider Harness	s Used? Yes	;		Toxico	ology P	Performed	? Yes		Seco	ond Pilot? Ye	S
Flight Pla	an/Itinerary													
Type of Fli	ght Plan Filed: IF	R												
Departure	Point						State	•	Airport I	dentifie	er De	epartu	re Time	Time Zone
Same as	Accident/Incide	nt Location							ANC		00	000		
Destination	n						State	•	Airport I	port Identifier				
SEATTLE							WA		SEA					
Type of Clearance: VFR														
Type of Ai	rspace: Class	С												
Weather	Information													
Source of	Briefing: Compa	any												
Method of	Briefing:													
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FA	ACTUAL REPOR	ХT	Occurrent	ce Date:	12/05/1	996		1					
	AVIATION		Occurrent	Occurrence Type: Incident									
Weather				51									
WOF ID	Observation Time	Time Zone	WOF Elevat	ion	WOF Di	stance From	Accio	dent Site	lent Site Direction From Accident Site				
ANC	1952	AST	144 Ft	MSL				1 NM	Mag.				
Sky/Lowes	t Cloud Condition: Scat	ttered			4	4500 Ft. AG	L	Condition of	Condition of Light: Night/Dark				
Lowest Ce	iling: Unknown		0 Ft.	AGL	Visibi	lity:	20	SM	Alti	meter:	29.00	"Hg	
Temperatu	ıre: -11 °C	Dew Point:	-6 °C	Wind	Direction:	360			Dei	nsity Altitude:		Ft.	
Wind Spee	ed: 16	Gusts:		Weath	ner Condt	ions at Accid	lent Si	ite: Visual C	Cond	itions			
Visibility (R	RVR): 0 Ft.	Visibility ((RVV) 0	SM	Intensity	/ of Precipita	ation: I	Unknown					
Restriction	s to Visibility: None												
Type of Pre	ecipitation: None												
5 1													
Accident	Information												
Aircraft Dar	mage: Minor		Aircraft Fir	e: None	•			Aircraft Exp	olosio	n None			
Classificati	on: U.S. Registered/L	J.S. Soil											
- Injury Su	mmary Matrix	Fatal	Serious Mino	or	None	TOTAL							
First Pi	lot				1	1							
Second	d Pilot				1	1							
Studen	t Pilot												
Flight li	nstructor												
Check	Pilot												
Flight E	ingineer												
Cabin A	Attendants				3	3							
Other C	Crew				1	1							
Passen	igers				106	106							
- TOTAL A	ABOARD -				112	112							
Other G	Ground	0	0	0		0							
- GRAND	TOTAL -	0	0	0	112	112							
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FACTIVAL REPORT	Occurrence Date: 12/05/1996	
AVIATION ETY BOR	Occurrence Type: Incident	
Administrative Information		
Investigator-In-Charge (IIC) GEORGE KOBELNYK		
Additional Persons Participating in This Accident/Incid	ent Investigation:	
Additional Persons Participating in This Accident/Incid AUSTIN COLLER ANCHORAGE, FSDO 03 ANCHORAGE, AK 99502	ent Investigation:	

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