Turbulence injury, Airbus A300B4-605R, January 17, 1996

Micro-summary: This Airbus A300B4-605R encountered turbulence during a descent, injuring several passengers.

Event Date: 1996-01-17 at 1438 EST

Investigative Body: National Transportation Safety Board (NTSB), USA

Investigative Body's Web Site: http://www.ntsb.gov/

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NTSB ID: MIA96FA064

Aircraft Registration Number: N7076A

Occurrence Date: 01/17/1996

Most Critical Injury: Serious

Occurrence Type: Accident

Investigated By: NTSB

Location/Time

Nearest City/Place
ATLANTIC OCEAN

State
AO

O0000

1438

EST

Direction From Airport:

Aircraft Information Summary

Aircraft Manufacturer Model/Series Type of Aircraft
Airbus Industrie A-300B4-605R Airplane

Sightseeing Flight: No Air Medical Transport Flight: No

Narrative

Brief narrative statement of facts, conditions and circumstances pertinent to the accident/incident:

HISTORY OF THE FLIGHT

On January 17, 1996, about 1438 eastern standard time, an Airbus A300B4-605R, N7076A, registered to and operated by American Airlines, Inc., as flight 869, scheduled, domestic, passenger service from Miami, Florida, to San Juan, Puerto Rico, encountered turbulence during an enroute descent from 35,000 feet (FL350), over the Atlantic Ocean near Cat Island, Bahamas. The flight was conducted in accordance with the provision of Title 14 CFR Part 121. Instrument meteorological conditions prevailed at the time and an instrument flight rules flight plan was filed. The aircraft received minor damage. The airline transport-rated pilot, first officer, 7 flight attendants, and 239 passengers were not injured. Seventeen passengers reported minor injuries and three passengers reported serious injuries. The flight originated from Miami, the same day about 1401.

The captain stated in writing and during an interview with the NTSB that he was flying the aircraft. After departing Miami they climbed to 33,000 feet (FL330), where they encountered light to occasional moderate turbulence. He turned on the passenger seat belt sign and it remained on until after the accident. They received information from air traffic control that the ride was reported to be better at 27,000 (FL270) and 35,000 feet (FL350). They asked for and received clearance to 27,000 feet (FL270).

Upon reaching 27,000 feet (FL270), they encountered turbulence and observed visible clouds below. They asked for and received clearance to 35,000 feet (FL350). Upon reaching 35,000 feet (FL350) they found the turbulence was worse. He then requested and received clearance back to 33,000 feet (FL330). As they began the descent they encountered severe turbulence. After the aircraft was brought under control he advised air traffic control of the encounter with turbulence and received an injury report from the flight attendants. Based on the information he received from the cabin attendants and doctors who were treating the injured, he elected to continue to San Juan and avoid possible further injury by flying back through the area of turbulence.

The first officer stated during an interview with the NTSB that when they reached 35,000 feet (FL350), just before the turbulence encounter, they were in and out of the jagged tops of the clouds. The winds were shifting from the west to northwest. There was no weather showing on radar. As they began the descent to 33,000 feet (FL330), they entered the clouds and were in the clouds at the time of the accident. At the time of the accident the autopilot and autothrottles were on. They had increased airspeed to .81 mach do to fluctuations from the turbulence. During the turbulence encounter the autopilot disconnected. There was nothing remarkable about the weather information they received before takeoff and they did not receive any Sigmet reports from air traffic control.

The flight attendants stated that after departure it was bumpy and they delayed starting the meal service. The seat belt sign was on and several announcements were made in both English and

NTSB ID: MIA96FA064

Occurrence Date: 01/17/1996

Occurrence Type: Accident

Narrative (Continued)

Spanish for passengers to remained seated with their seat belts fastened. The flight attendants remained seated with their seat belts on. They stated that during the severe turbulence encounter, passengers who did not have their seat belts fastened or who were not in their seats, struck the overhead areas of the aircraft and received injuries.

For additional History of Flight information see the Survival Factors Specialist Report and other attachments to this report.

PERSONNEL INFORMATION

Information on the captain and first officer is contained in this report under First Pilot Information and in Supplement E to this report. Information on the flight attendants is contained in the Survival Factors Specialist Report.

AIRCRAFT INFORMATION

Information on the aircraft is contained in this report under Aircraft Information.

METEOROLOGICAL INFORMATION

A meteorological study was performed by James T. Skeen, Jr., Senior Meteorologist, NTSB, Washington, D.C. The study indicated that satellite images showed an area of clouds existed in the area of the turbulence encounter at the time. Thunderstorms were present in the cloud area. Significant turbulence was present in the area at between 25,000 (FL250) and 36,000 feet (FL360).

The National Weather Service had issued Sigmet Echo 1 at 1236. The Sigmet stated that satellite observations show an area of active thunderstorms with tops to 38,000 feet (FL380) in the area of the accident. The area was moving north at 5-10 knots and was intensifying. The Sigmet was in effect until 1640. The flightcrew stated they did not receive this Sigmet in the weather information obtained from American Airlines before takeoff. They further stated they did not hear it broadcast on the normal ATC communications frequencies and did not listen to the weather information frequencies where it was being broadcast.

American Airlines produces a variety of tailored aviation forecast and advisory products under the FAA Enhanced Weather Information System program. National Weather Service products are not forwarded to flight crews directly, but are evaluated during the preparation of the American Airlines weather products and are available to flight crews through the computer system. The American Airlines weather information that was supplied to the flight crew of American Airlines Flight 869 before departure forecast a weak upper level cyclonic circulation producing cloudiness/scattered showers across southern Bahamas. Isolated thunderstorms possible within showers discussed above. No thunderstorm SIGMEC issued. No CAT SIGMEC issued. CAT (clear air turbulence) indicator 0 (smooth).

For additional meteorological information see the Meteorology Group Chairman's Factual Report and other attachments to this report.

FLIGHT RECORDERS

The digital flight data recorder was removed from N7076A after the aircraft landed in San Juan, Puerto Rico, and forwarded to the NTSB Flight Recorder Laboratory, Washington, D.C. for readout and evaluation. The cockpit voice recorder was not retained by NTSB for readout, for the accident event was no longer present on the recorder at the time of arrival in San Juan.

Readout of the digital flight data recorder showed that at the time of the turbulence encounter the aircraft was descending through 34,500 feet msl, on a heading of 110 degrees, at an

NTSB ID: MIA96FA064

Occurrence Date: 01/17/1996

Occurrence Type: Accident

Narrative (Continued)

calibrated airspeed of 290 knots. Vertical acceleration increased to $2.088~\mathrm{G}$'s, decreased to $-1.032~\mathrm{G}$'s, and then increased to $1.788~\mathrm{G}$'s. See attached Factual Report of Investigation-Digital Flight Data Recorder.

WRECKAGE AND IMPACT INFORMATION

Wreckage and impact information is contained in the Survival Factors Specialist Report.

MEDICAL AND PATHOLOGICAL INFORMATION

Medical information is contained in the Survival Factors Specialist Report.

ADDITIONAL INFORMATION

The aircraft was released by the NTSB to Chris Moran, American Airlines, Flight Safety, on January 19, 1996. The digital flight data recorder and seatbelts from the cabin of N7076A were released by NTSB to Chris Moran on November 6, 1996.

NTSB ID: MIA96FA064

Occurrence Date: 01/17/1996

AVIATION			Occurrence Type: Accident											
Landing Facility/Approach Information														
			Airport I	D:	Airport Elevat	Elevation Runway Used Runway U			Runwa	Runway Length		Runw	ay Width	
					Ft.	Ft. MSL 0								
Runway Surface Type:							<u> </u>							
Runway Surface Condition:														
Type Instrument Approach:														
VFR Approach/Landing:														
· · · · · · · · · · · · · · · · · · ·														
Aircraft Information														
Aircraft Manufacturer				Model/Series A-300B4-605R							Serial Number 610			
Airbus Industrie		-3001						010						
Airworthiness Certificate(s): Transport														
Landing Gear Type: Retractable - Tricycle														
Homebuilt Aircraft? No	Cer	Certified Max Gross Wt.					377800 LBS Numbe			r of Engines: 2				
				Engine Manufacturer: GE					Model/Series: CF6-80C2A5			Rated Power: 61500 LBS		
- Aircraft Inspection Information														
Type of Last Inspection Da				Date of Last Inspection Time				e Since Last Inspection				Airframe Total Time		
Continuous Airworthiness	01/199	96				Hours								
- Emergency Locator Transmitter (ELT) Information														
ELT Installed? No		ELT Aided in Locating Accident							Site?					
Owner/Operator Information														
Registered Aircraft Owner	Stre	Street Address P.O. BOX 619616												
AMERICAN AIRLINES				City									Zip Code	
	DFW AIRPORT										75261			
Operator of Aircraft	Street Address Same as Reg'd Aircraft Owner													
Same as Reg'd Aircraft Owner	City							State Zip Code		Zip Code				
Operator Does Business As: Operator Designator Code: AALA														
- Type of U.S. Certificate(s) Held:	Flag Carrior/Dom	noctic												
Air Carrier Operating Certificate(s):	riag Camei/Don	iestic												
Operating Certificate:			Operator C	ertific	ate:									
Regulation Flight Conducted Under: Part 121: Air Carrier														
Type of Flight Operation Conducted	: Scheduled; Dor	nestic;	; Passen	nger (Only									
FACTUAL REPORT - AVIATION Page 2										Page 2				

NTSB ID: MIA96FA064

Occurrence Date: 01/17/1996

First Pilot Information Name On File On File Sex: M Seat Occupied: Left Original Profession: Civilian Pilot Certificate(s): Airline Transport	Age 55										
Name On File City On File On File On File Sex: M Seat Occupied: Left Principal Profession: Civilian Pilot Certificate Number: On File											
Sex: M Seat Occupied: Left Principal Profession: Civilian Pilot Certificate Number: On File	55										
Certificate(s): Airline Transport											
Certificate(s): Airline Transport											
Airplane Rating(s): Multi-engine Land; Single-engine Land											
Rotorcraft/Glider/LTA: None											
Instrument Rating(s): Airplane											
Instructor Rating(s): None											
Type Rating/Endorsement for Accident/Incident Aircraft? Yes Current Biennial Flight Review?											
Medical Cert.: Class 1 Medical Cert. Status: Valid Medicalw/ waivers/lim. Date of Last Medical Exam: 08/1995	edical Exam: 08/1995										
'											
- Flight Time Matrix All A/C This Make and Model Airplane Single Engine Airplane Mult-Engine Night Actual Simulated Rotorcraft Glider	Lighter Than Air										
Total Time 4113 2359											
Pilot In Command(PIC) 2500 2359											
Instructor											
Last 90 Days											
Last 30 Days Last 24 Hours 1 1 1 1											
Seatbelt Used? Yes Shoulder Harness Used? No Toxicology Performed? No Second Pilot? Yes											
Elight Dlan/Itinorany											
Flight Plan/Itinerary Type of Flight Plan Filed: IFR											
	ime Zone										
MIAMI FL MIA 1401 E	ST										
Destination State Airport Identifier											
SAN JUAN PR SJU											
Type of Clearance: IFR											
Type of Airspace: Class A											
Weather Information											
Source of Briefing: Company											
Method of Briefing:											
FACTUAL REPORT - AVIATION Page 3											

NTSB ID: MIA96FA064

Occurrence Date: 01/17/1996

Occurrence Type: Accident

	- 1 5 -														
Weather	Information														
WOF ID	Observation Time	Time Zone	WOF	Elevatio	n	WOF Di	WOF Distance From Accident Site				Direction From Accident Site				
MYN	1400	EST		10 Ft. I	MSI				124 NM		282 Deg. Mag.				
												202 209.			
Sky/Lowest Cloud Condition: Scattered						1	1000 Ft. AG	L	Condition of Light: Day						
Lowest Ceiling: None 0 F					\GL	Visibi	Visibility: 10 SM			Alti	meter:	"Hg			
Temperatu	1	7 °C	Wind Direction: 100 Density Altitude: 1000							1000	Ft.				
Wind Spee		Weather Conditions at Accident Site: Instrument Conditions													
Visibility (F	(RVV)	0	SM	Intensity of Precipitation: Unknown											
Restrictions to Visibility: None															
Type of Precipitation: None															
Accident	Accident Information														
Aircraft Damage: Minor Aircraft Fi					None)			Aircraft Explosion None						
Classificati	ion: U.S. Registered/L	J.S. Soil	•												
- Injury Su	mmary Matrix	Fatal	Serious	Minor		None	TOTAL								
First Pi	ilot					1	1								
Second Pilot						1	1								
Studen	nt Pilot														
Flight I	nstructor														
Check	Pilot														
Flight E	Engineer														
Cabin Attendants						7	7								
Other Crew															
Passengers			3		17	239	259								
- TOTAL ABOARD -			3		17	248	268								
Other 0	Ground	0	0		0		0								
- GRANE	O TOTAL -	3		17	248	268									

National Transportation Safety Board

FACTŲAL REPORT AVIATION

NTSB ID: MIA96FA064

Occurrence Date: 01/17/1996

Occurrence Type: Accident

Administrative Information

Investigator-In-Charge (IIC)

JEFFREY L. KENNEDY

Additional Persons Participating in This Accident/Incident Investigation:

ISMAEL ORTIZ FAA FSDO SAN JUAN, PR 00918

CHRIS MORAN AMERICAN AIRLINES DFW AIRPORT, TX 75261

KEN CLARK ALLIED PILOTS ASSOCIATION DFW AIRPORT, TX 75261

KATHY LORD ASSOC. OF PROF. FLT. ATTN. DFW AIRPORT, TX 75261