Turbulence injury, Boeing 737-500, August 9, 2001

Micro-summary: This Boeing 737-500 encountered turbulence during cruise, injuring several people.

Event Date: 2001-08-09 at 1308 PDT

Investigative Body: National Transportation Safety Board (NTSB), USA

Investigative Body's Web Site: http://www.ntsb.gov/

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- 1. Accident reports can be and sometimes are revised. Be sure to consult the investigative agency for the latest version before basing anything significant on content (e.g., thesis, research, etc).
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NTSB ID: LAX01LA275 Aircraft Registration Number: N512SW

Occurrence Date: 08/09/2001 Most Critical Injury: Serious

Occurrence Type: Accident Investigated By: NTSB

Location/Time

Airport Proximity: Off Airport/Airstrip	Distance From Landing Facility:		Direction Fro	m Airport:	
Klamath Falls	OR	97601	1308	PDT	
Nearest City/Place	State	Zip Code	Local Time	Time Zone	

Aircraft Information Summary

Aircraft Manufacturer	Model/Series	Type of Aircraft
Boeing	737-500	Airplane

Sightseeing Flight: No

Air Medical Transport Flight: No

Narrative

 $\label{lem:conditions} \textbf{Brief narrative statement of facts, conditions and circumstances pertinent to the accident/incident:}$

HISTORY OF FLIGHT

On August 9, 2001, about 1308 Pacific daylight time, a Boeing 737-500, N512SW, operated by Southwest Airlines as flight number 1706, encountered turbulence during cruise flight at flight level 330 about 77 nautical miles north of Klamath Falls, Oregon. The scheduled, domestic, passenger flight was performed under 14 CFR Part 121, and an instrument flight rules flight plan was filed. The airplane was not damaged. There were 8 crewmembers and 122 passengers on board. During the encounter with turbulence, none of the flight crew was injured. One standing flight attendant fell down and was seriously injured. A second flight attendant also fell down but was not injured. The third flight attendant did not report having fallen or being injured. Two passengers fell and each reported having a minor injury. No other injuries to passengers were reported. The flight originated from Portland, Oregon, about 1235. It landed without further mishap in Sacramento, California, about 1355.

According to the operator, the captain recalled that a cell had appeared in their flight path. Initially, the airplane appeared to be above it. However, as the airplane neared the cell it built up and the airplane went through its top. Turbulence lasted about 2 or 3 seconds, at which time the airplane was back in the clear.

In a statement written by the captain, he classified the intensity of the turbulence as "moderate," and it lasted about 5 seconds. The captain stated that, at the time, the seat belt sign was on.

The flight attendant who was seriously injured had completed drink service and was walking to the aft galley at the time. She was passing row 15 when the airplane made, according to her, "a little dip." The flight attendant landed on her back in the aisle. The two passengers who had fallen were located in the aft galley.

One of the uninjured flight attendants reported that prior to the turbulence encounter, several announcements had been made to the passengers to remain in their seats with their seat belts fastened until the captain turned the seatbelt sign off.

METEOROLOGICAL INFORMATION

The Federal Aviation Administration (FAA) reported that about the time of the mishap, there were no pilot weather reports (PIREPS), significant meteorological information (SIGMET's), or center weather advisories (CWA's) concerning turbulence for the area.

At 1253, Klamath Falls reported few clouds at 5,000 feet, and scattered clouds at 10,000 and 25,000 feet. No precipitation was reported, and the wind was calm. Cumulonimbus clouds were present in the area.

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Narrative (Continued)

TESTS AND RESEARCH

Recorded radar data received from the FAA's Seattle Air Route Traffic Control Center (ARTCC) indicated, in pertinent part, that between 1303 and 1307 the airplanes altitude was 33,000 feet. At 1307:56, the airplane's altitude decreased to 32,900 feet (lowest altitude recorded during the mishap). Thereafter, at 1308:08, the altitude increased to 33,200 feet (highest altitude recorded during the mishap). At 1308:32, the airplane was again recorded at 33,000 feet. There were no other excursions during this portion of the airplanes flight.

The airplane's flight data recorder was read out. In part, the data indicated that the airplane had experienced a vertical flight path deviation between 1307:25 and 1308:33. Specifically, between 1307:45 and 1308:05, the airplane's 33,000-foot cruise altitude decreased to a low of about 32,850 feet, and then it increased to about 33,230 feet.

The National Transportation Safety Board investigator reviewed the audio tape recording of communications between the accident airplane's flight crew and the ARTCC controller between 1257 and 1308. During this interval of time, no aircraft reported experiencing turbulence in the accident area.

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AVIATION	Occurrence Type: Accident												
Landing Facility/Approach In	formation												
Airport Name			Airport	ID:	Airport Eleva	tion . MSL		way Used	Runwa	y Lengt	th	Runv	vay Width
Runway Surface Type: Unknown							·						
Runway Surface Condition: Unknown	Runway Surface Condition: Unknown												
Type Instrument Approach: Unknown													
VFR Approach/Landing: Unknown													
Aircraft Information													
Aircraft Manufacturer Boeing				Model/9 737-5						Serial 2418	Numbe	er	
Airworthiness Certificate(s): Transport													
Landing Gear Type: Tricycle													
Homebuilt Aircraft? No Number of Seats: 130 C					Certified Max Gross Wt.				134000 LBS Number			er of Engines: 2	
9 7				Engine Manufacturer: Model/Series: CFM-56								d Power: 00 LBS	
- Aircraft Inspection Information													
Type of Last Inspection			Date o	Date of Last Inspection Time S			Time Si	ne Since Last Inspection				ne To	tal Time
Continuous Airworthiness			08/2	08/2001			44 Hours				33156 Hours		
- Emergency Locator Transmitter (ELT) Information												
ELT Installed? No	ELT Operate	ed?				ELT	Aided i	n Locating Ad	cident S	ite?			
Owner/Operator Information													
Registered Aircraft Owner			St	treet A		∕e Fi	ald Dr	P.O. Box 36	611				
SOUTHWEST AIRLINES COM	ЛРАNY		Cit	ty	2702 200	70 1 10	<u> Ла Бт.,</u>	1 .O. DOX OC			Stat	е	Zip Code
			4		Dallas						TX		75235
Operator of Aircraft			Str	reet Ad	ldress 2833 Sh	orecr	est Driv	'e					
Same as Reg'd Aircraft Owner	,		Cit	City							Stat	e	Zip Code
Came as regarmonal					· · · · · · · · · · · · · · · · · · ·						TX		75235
Operator Does Business As: Operator Designator Code: SWAA													
- Type of U.S. Certificate(s) Held: Air Carrier Operating Certificate(s)	· Flag Carrier/Dom	nestic											
All Carrier Operating Certificate(s)	Triag Gamen Bon	103110											
Operating Certificate: Operator Certificate:													
Regulation Flight Conducted Under	r: Part 121: Air Ca	ırrier											
Type of Flight Operation Conducted	d: Scheduled; Dor	nestic;	Passe	enger	Only								
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Occurrence Date: 08/09/2001

1.11	AVIATI	Communication Assistant											
	AVIATI	NA T		Occurrence Type: Accident									
First Pilot	Information												
Name						City					ite	Date of Birth	Age
On File						On File On File On File							55
Sex: M	Seat Occupied:	: Left	Prir	ncipal Profess	sion: Civiliar	Pilot			Ce	ertificat	te Numl	ber: On File	
Certificate(s)): Airlin	ne Transpor	t										
Airplane Rat	Airplane Rating(s): Multi-engine Land; Single-engine Land												
Rotorcraft/Glider/LTA: None													
Instrument R	Rating(s): Airpl	ane											
Instructor Rating(s): None													
Type Rating/	Endorsement fo	or Accident/In	cident Aircra	ft? Yes			Curre	ent Bien	nial Flight	Reviev	v? 07/2	2001	
Medical Cert.: Class 1 Medical Cert. Status: None Date							Date of L	ast Me	edical E	xam: 06/2001			
'													
- Flight Time	e Matrix	All A/C	This Make and Model	Airplane Single Engine	Airplane Mult-Engine	Night	A	Instrument Actual Simula			Rotorcraft	Glider	Lighter Than Air
Total Time		20000	11144	3000	17000								
Pilot In Comr	mand(PIC)	15000	8310	3000	12000					\perp			
Instructor										_			
Last 90 Days		125	125		125					_			
Last 30 Days		52	52		52		_			-			
Last 24 Hour		5	5		5	<u> </u>					Ta	150.00	
Seatbelt Use	ed? Yes	Shou	Ider Harness	Used? Yes		I	oxicology	y Perfo	rmed? No		S	econd Pilot? Ye	es
Flight Plan	/ltinerary												
	nt Plan Filed: IF	 R											
Departure Po	oint					:	State	Air	oort Identifi	ier	Depa	rture Time	Time Zone
PORTLAN	D)R	PC	X		1235		PDT
Destination						;	State	Air	port Identifi	ier			
SACRAMENTO CA SMF													
Type of Clea	Type of Clearance: IFR												
Type of Airspace: Class A													
Weather Information													
Source of Briefing: Company													
Method of B	riefing: In Pers	son											
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Occurrence Date: 08/09/2001

Occurrence Type: Accident

	FIYBOR		Occui	rence Type	Accidei	ıı						
Weather Information												
WOF ID	Observation Time	Time Zone	WOF Ele	evation	WOF D	WOF Distance From Accident Site				Direction Fron	n Accident S	ite
LMT	1253	PDT	409	Ft. MSL				77 NM	156 Deg. Mag			g. Mag.
Sky/Lowes	et Cloud Condition: Few					5000 Ft. AGL	_	Condition of Light: Day				
Lowest Ce	iling: None			Ft. AGL	Visib	ility:	10	SM	Altimeter: 30.08			"Hg
Temperatu	ıre: 32 °C	Dew Point:	11 '	C Wind	Direction:				Der	nsity Altitude:		Ft.
Wind Spee	ed: Calm	Gusts:		Weat	her Condt	ions at Accide	ent Sit	te: Visual C	ond	itions		
Visibility (F	RVR): Ft.	Visibility (F	RVV)	SM	Intensit	y of Precipitat	tion:					
Restriction	Restrictions to Visibility: None											
Type of Pro	ecipitation: None											
Type of Th	corpitation.											
Accident	Information											
Aircraft Da	mage: None		Aircraf	Fire: None	e			Aircraft Exp	losio	n None		
Classificati	on: U.S. Registered/L	J.S. Soil										
- Injury Su	mmary Matrix	Fatal S	Serious	Minor	None	TOTAL						
First Pi	lot				1	1						
Second	d Pilot				1	1						
Studen	t Pilot											
Flight I	nstructor											
Check	Pilot											
Flight E	Engineer											
Cabin Attendants 1 2 3												
Other (Crew				3	3						
Passer	ngers				122	122						
- TOTAL A	ABOARD -		1		129	130						
Other 0	Ground											
- GRANE	O TOTAL -		1		129	130						

National Transportation Safety Board

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Occurrence Date: 08/09/2001

Occurrence Type: Accident

	strative		

Investigator-In-Charge (IIC)

WAYNE POLLACK

Additional Persons Participating in This Accident/Incident Investigation:

Steve Badger Inspector FAA FIt Standards Dist Office 6650 Belleau Wood Land Sacramento, CA 95822