Pushback flight attendant injury, McDonnell Douglas DC-9-50, December 7, 1997

Micro-summary: A flight attendant on this McDonnell Douglas DC-9-50 lost his balance and was injured during pushback.

Event Date: 1997-12-07 at 1340 CST

Investigative Body: National Transportation Safety Board (NTSB), USA

Investigative Body's Web Site: http://www.ntsb.gov/

Cautions:

- 1. Accident reports can be and sometimes are revised. Be sure to consult the investigative agency for the latest version before basing anything significant on content (e.g., thesis, research, etc).
- 2. Readers are advised that each report is a glimpse of events at specific points in time. While broad themes permeate the causal events leading up to crashes, and we can learn from those, the specific regulatory and technological environments can and do change. Your company's flight operations manual is the final authority as to the safe operation of your aircraft!
- 3. Reports may or may not represent reality. Many many non-scientific factors go into an investigation, including the magnitude of the event, the experience of the investigator, the political climate, relationship with the regulatory authority, technological and recovery capabilities, etc. It is recommended that the reader review all reports analytically. Even a "bad" report can be a very useful launching point for learning.
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National Transportation Safety Board FACTUAL REPORT AYIATION

NTSB ID: CHI98LA058

Aircraft Registration Number: N774NC

Occurrence Date: 12/07/1997

Most Critical Injury: Serious

Occurrence Type: Accident

Investigated By: NTSB

Location/Time

Airport Proximity: On Airport		m Landing Facility:		Direction Fro	m Airport:
MEMPHIS	TN	38101	1340	CST	
Nearest City/Place	State	Zip Code	Local Time	Time Zone	

Aircraft Information Summary

Aircraft Manufacturer	Model/Series	Type of Aircraft
McDonnell Douglas	DC-9-50	Airplane

Sightseeing Flight: No Air Medical Transport Flight: No

Narrative

Brief narrative statement of facts, conditions and circumstances pertinent to the accident/incident:

On December 7, 1997, at 1340 central standard time, the lead flight attendant of a McDonnell Douglas DC-9-50, N774NC, operated by Northwest Airlines, was seriously injured when the airplane was pushed back from a gate. The 14 CFR Part 121 Flight 807 was being pushed back from a gate at the Memphis International Airport, Memphis, Tennessee. The intended destination was Nashville International Airport, Nashville, Tennessee. When the tug vehicle stopped, the flight attendant lost his balance and hit his head on a galley door. The flight attendant received serious injuries and was taken to a hospital. Neither of the pilots, the two other flight attendants, or 122 passengers were injured.

The captain reported that the pushback was normal. When he was informed that the lead flight attendant had been injured and was complaining of dizziness and nausea, the airplane was returned to the gate.

An aircraft ground handler reported that the airplane was pushed back in the normal manner. After the airplane was disconnected, he was informed that the airplane was returning to the gate due to an injured flight attendant.

The flight attendant reported that as the aircraft was being pushed back, it jerked and he hit his head on a galley door. The airplane was returned to the gate where he received medical attention. The initial indication was that he had received a concussion and torn muscles to the neck and head.

National Transportation Safety Board
FACTUAL REPORT
AVIATION

NTSB ID: CHI98LA058

Occurrence Date: 12/07/1997

				12/01/1001								
AVIATION		Occu	ırrence Typ	e: Accident								
Landing Facility/Approach Infor	mation											
Airport Name		Airport ID:	Airport Eleva	ition	Run	way Used	Runwa	ay Lengt	th	Runv	vay Width	
MEMPHIS INTERNATIONAL		MEM	Ft	. MSL	0							
Runway Surface Type:												
Runway Surface Condition:												
Type Instrument Approach:												
VFR Approach/Landing:												
Aircraft Information												
Runway Surface Condition: Type Instrument Approach: VFR Approach/Landing: Aircraft Information Aircraft Manufacturer McDonnell Douglas Airworthiness Certificate(s): Transport Landing Gear Type: Retractable - Tricycle Homebuilt Aircraft? No Number of Seats: 122 Certi Engine Type: Turbo Jet - Aircraft Inspection Information Type of Last Inspection Continuous Airworthiness - Emergency Locator Transmitter (ELT) Information ELT Installed? Yes CWACCOUNTY OF TRANSMITTER OF											r	
Landing Facility/Approach Information Airport Name MEMPHIS INTERNATIONAL MEM FI. MSL Airport Elevation MEM FI. MSL O Runway Used Runway Length Runway Width Runway Width Runway Surface Type: Runway Surface Condition: Fype Instrument Approach: VFR Approach/Landing: Aircraft Information Aircraft Manufacturer McDonnell Douglas DC-9-50 Airvorthiness Certificate(s): Transport Landing Gear Type: Retractable - Tricycle Homebuilt Aircraft No Number of Seats: 122 Certified Max Gross Wt. 110000 LBS Number of Engines: 2 Engine Type: Type of Last Inspection Information Continuous Airworthiness Date of Last Inspection Continuous Airworthiness ELT Aided in Locating Accident Site? Owner/Operator Information Registered Aircraft Owner NORTHWEST AIRLINES Street Address Same as Regid Aircraft Owner Street Address Same as Regid Aircraft Owner City State Zip Code State Zip Code												
Airworthiness Certificate(s): Transpo	rt											
Landing Gear Type: Retractable - T	ricycle											
Homebuilt Aircraft? No Nu	ımber of Seats:	122	Certif	fied Max Gross V	/t.		110000	LBS	Numbe	er of En	gines	: 2
			_	Manufacturer:								
- Aircraft Inspection Information												
Type of Last Inspection			Date of L	ast Inspection		Time Si	nce Last Insp	ection		Airfran	ne To	tal Time
Continuous Airworthiness								Н	ours			Hours
- Emergency Locator Transmitter (EL	Γ) Information											
ELT Installed? Yes	ELT Operate	ed? No)		ELT	Aided i	n Locating Ac	cident S	Site?			
Owner/Operator Information												
Registered Aircraft Owner			Stree)RTH\	WEST	DR					
NORTHWEST AIRLINES			City	City							е	
			Street		L					IMN		55111
Operator of Aircraft			Olicci		Reg'	d Aircra	aft Owner					
Same as Reg'd Aircraft Owner	City	City						State	е	Zip Code		
Operator Does Business As:						O	perator Desig	nator Co	ode: NV	VAA		
- Type of U.S. Certificate(s) Held:												
Air Carrier Operating Certificate(s): FI	ag Carrier/Dom	nestic										
Operating Certificate:				Operator (Certific	ate:						
Regulation Flight Conducted Under: F	Part 121: Air Ca	arrier										
Type of Flight Operation Conducted: \$	Scheduled; Dor	nestic;	Passeng	er Only								
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National Transportation Safety Board

FACTUAL REPORT

AVIATION

NTSB ID: CHI98LA058

Occurrence Date: 12/07/1997

	AVIATI	QN		Occurren	се Туре: Ас	cident							
First Pilo	t Information												
Name						City			S	State	Date of Birth	Age	
On File						On File			0	n File	On File	47	
On File On													
Certificate(s): Airlir	ne Transpor	t; Flight Eng	ineer									
Airplane Ra	ating(s): Multi	i-engine Lar	nd										
Rotorcraft/0	Glider/LTA: None	e											
Instrument	Rating(s): Airpl	ane											
Instructor F	Rating(s): Instr	ument Airpl	ane										
Type Ratin	g/Endorsement fo	or Accident/In	cident Aircraf	ft? Yes			Current E	Biennial Fli	ght Revi	iew?			
Medical Ce	ert.: Class 1	Medica	al Cert. Status	: Unknowr	1			Date	of Last	Medical I	Exam: 06/1997		
		'											
- Flight Tim						Night	Actual		ulated	Rotorcraft	Glider		
Total Time		8949	7383										
Pilot In Cor	mmand(PIC)												
Instructor													
Last 90 Da	ys	132	132										
Last 30 Da	ys												
Last 24 Ho	urs	1	1			<u> </u>				<u> </u>			
Seatbelt Us	sed? Yes	Shou	lder Harness	Used? Yes		To	Toxicology Performed? No Second Pilot? Yes						
=======================================													
	in/Itinerary ght Plan Filed: IF												
Departure I		<u> </u>				T	state	Airport Ide	ntifier	Den	arture Time	Time Zone	
	Accident/Incide	nt Location						MEM	illilei	1340		CST	
Destination	1						State	Airport Ide	ntifier				
NASHVIL						Т		BNA	illilei				
Type of Cle	earance: IFR						·						
Type of Air	space: Class	D											
Weather	Information												
Source of	Briefing:												
Made 1 1	Deleter												
Method of	Briefing:												
				FACTUAL	REPORT	- AVIAT	TON					Page 3	

National Transportation Safety Board
FACTUAL REPORT
AVIATION

NTSB ID: CHI98LA058

Occurrence Date: 12/07/1997

AVIATION				currence	Type:	Acciden	t								
Weather	Information														
WOF ID	Observation Time	Time Zone	WOF	WOF Elevation WOF Distance From Accide					dent Site		Direction From Ac	Direction From Accident Site			
											O Dan Man				
	0000			0 Ft. N	ISL				0 NM	0 Deg. Mag.					
Sky/Lowe:	st Cloud Condition: Unkr	nown					0 Ft. AG	L	Condition o	f Ligh	nt: Not Reported				
Lowest Ce	eiling: Unknown			0 Ft. A	GL	Visibi	lity:	0	SM	Alti	meter:	"Hg			
Temperati	ure: °C	Dew Point:		°C	Wind	Direction:				De	nsity Altitude:	Ft.			
Wind Spee	ed:	Gusts:			Weat	her Condti	ons at Accid	lent Si	ite:						
Visibility (F	RVR): 0 Ft.	Visibility	y (RVV)	0	SM	Intensity	of Precipita	ation: (Unknown						
Restriction	ns to Visibility:														
Type of Pr	ecipitation:														
Accident	Information														
Aircraft Da	mage: None	Airc	raft Fire:	None)			Aircraft Exp	losio	n None					
Classificat	ion: U.S. Registered/U	.S. Soil													
- Injury Su	mmary Matrix	Fatal	Serious	Minor		None	TOTAL								
First P	ilot					1	1								
Secon	d Pilot					1	1								
Studer	nt Pilot														
Flight I	Instructor														
Check	Pilot														
Flight I	Engineer														
Cabin	Attendants		1			2	3								
Other (Crew														
Passei	ngers					122	122								
- TOTAL	ABOARD -		1			126	127								
Other (Ground	0	0		0		0								
- GRANI	D TOTAL -	0	1		0	126	127								

National Transportation Safety Board

FACTUAL REPORT AVIATION NTSB ID: CHI98LA058

Occurrence Date: 12/07/1997

Occurrence Type: Accident

Administrative Information

Investigator-In-Charge (IIC)

JIM SILLIMAN

Additional Persons Participating in This Accident/Incident Investigation:

WALTER BEVAN FAA, 3385 AIRWAYS BLVD, 115 MEMPHIS, TN

TIM LOGAN 5101 NORTHWEST DRIVE ST. PAUL, MN 55111