## Turbulence injury, Boeing 747-400, February 12, 1994

Micro-summary: This Boeing 747-400 experienced clear air turbulence in cruise, injuring a flight attendant.

Event Date: 1994-02-12 at 1345 GMT

Investigative Body: National Transportation Safety Board (NTSB), USA

Investigative Body's Web Site: http://www.ntsb.gov/

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## National Transportation Safety Board NTSB ID: LAX94LA141 Aircraft Registration Number: N186UA FACTUAL REPORT Occurrence Date: 02/12/1994 Most Critical Injury: Serious Occurrence Type: Accident Investigated By: NTSB Location/Time Nearest City/Place State Zip Code Local Time Time Zone PACIFIC OCEAN PO 1345 **GMT** Distance From Landing Facility: Direction From Airport: Airport Proximity: Off Airport/Airstrip Aircraft Information Summary Aircraft Manufacturer Model/Series Type of Aircraft **BOEING** 747-400 Airplane

Air Medical Transport Flight: No

## Narrative

Sightseeing Flight: No

Brief narrative statement of facts, conditions and circumstances pertinent to the accident/incident:

On February 12, 1994, about 1345 coordinated universal time, a Boeing 747-400, N186UA, encountered clear air turbulence at flight level FL350 while in cruise over the Pacific Ocean at a position W 157.00 by S 010.03.4. During the encounter, one of the flight attendants fell, sustaining a fractured right clavicle. The aircraft was operated by United Airlines, Inc., as flight 841, a scheduled international passenger flight from Los Angeles, California, to Auckland, New Zealand, under the provisions of 14 CFR Part 121 of the Federal Aviation Regulations. The aircraft was not damaged. One flight attendant sustained serious injuries; however, the remaining 408 passengers and crewmembers were not injured. The flight originated at Los Angeles, California, on the day of the mishap at 0626 Pacific standard time as a nonstop flight to New Zealand.

According to United Airlines, the aircraft was on an authorized off-course deviation, approaching MEGOG intersection, to circumvent some convective activity which had been identified on radar. As a precaution, the "fasten seatbelt" light was illuminated and the captain told the chief purser to advise the other flight attendants of possible turbulence and to be seated. Approximately ten minutes later at MEGOG intersection, the aircraft encountered three to five seconds of what the captain described as moderate-to-severe turbulence. The weather radar was on at the time of the actual encounter; however, there were no weather returns showing on the scope. During the turbulence, one flight attendant who did not get the prewarning was answering a passenger call, and was not seated. Passenger reports indicate that, at the onset the flight, attendant left the floor of the aircraft and came back down hard on her shoulder and side. It was later determined that the flight attendant suffered a hairline fracture of the right clavicle.

National Transportation Safety Board
FACTUAL REPORT
AVIATION

NTSB ID: LAX94LA141

Occurrence Date: 02/12/1994

AVIATION Occurre			ırrence	Type:	Accident								
Landing Facility/Approach In	 formation							I .					
				rt ID:	Airport Eleva	tion	Run	way Used	Runwa	unway Length		Runv	vay Width
					Ft	MSL	0						
Runway Surface Type:													
Runway Surface Condition:													
Type Instrument Approach:													
VFR Approach/Landing:													
Aircraft Information													
Aircraft Manufacturer				Model/S							Number		
BOEING				747-40	00					2687	5		
Airworthiness Certificate(s): Trans	port												
Landing Gear Type: Retractable - Tricycle													
Homebuilt Aircraft? No	omebuilt Aircraft? No Number of Seats: 442					Certified Max Gross Wt.					er of Engines: 4		: 4
				Engine Manufacturer: Model/Series: P&W PW4056								d Power: 00 LBS	
- Aircraft Inspection Information													
Type of Last Inspection Da				Date of Last Inspection Time Si							Airfran	ne To	tal Time
Continuous Airworthiness 1				11/1993 1265 H					265 Ho	urs		5	917 Hours
- Emergency Locator Transmitter (ELT) Information													
ELT Installed? Yes ELT Operated? No				ELT Aided in Locating Accident Site?									
Owner/Operator Information													
Registered Aircraft Owner	Street Address P.O. BOX 66100												
UNITED AIRLINES				City							State	е	Zip Code
				CHICAGO									60666
Operator of Aircraft P.O. BOX 66100													
UNITED AIRLINES				City							State	е	Zip Code
				CHICAGO							IL		60666
Operator Does Business As:  Operator Designator Code: UALA  - Type of U.S. Certificate(s) Held:													
Air Carrier Operating Certificate(s)	Elag Carrier/Don	nestic											
All Carrier Operating Certificate(s)	r lag Gamen 2011	100110											
Operating Certificate:	Operating Certificate: Operator Certificate:												
Regulation Flight Conducted Unde	r: Part 121: Air Ca	arrier											
Type of Flight Operation Conducted	d: Scheduled; Inte	rnation	nal; Pa	assenç	ger Only								
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National Transportation Safety Board
FACTUAL REPORT
AVIATION

NTSB ID: LAX94LA141

Occurrence Date: 02/12/1994

AVIATI	Occurrence Type: Accident												
First Pilot Information													
Name	City					Stat	е	Date of Birth	Age				
On File	On Fil	ïle					File	On File	54				
Sex: M Seat Occupied: Left Principal Profession: Civilian Pilot Certificate Number: On File											-		
Certificate(s): Airline Transport; Commercial; Flight Engineer													
Airplane Rating(s): Multi-engine Land; Single-engine Sea													
Rotorcraft/Glider/LTA: None	9												
Instrument Rating(s): None													
Instructor Rating(s): None													
Type Rating/Endorsement for	or Accident/In	cident Aircra	ft? Yes			С	urrent B	iennial l	Flight R	eview	ı?		
Medical Cert.: Class 1	Medica	al Cert. Status	S: Valid Me	dicalno wa	aivers/l	im.		Da	te of La	st Me	dical E	xam: 11/1993	
	•												
- Flight Time Matrix  All A/C  This Make and Model Si			Airplane Single Engine	Airplane Mult-Engine	Night		Actual	Instrument simulated		F	Rotorcraft	Glider	Lighter Than Air
Total Time	15397	1110											
Pilot In Command(PIC)		1110											
Instructor										+			
Last 90 Days		114			-					+			
Last 30 Days		16			+			_		+			
Last 24 Hours		7			<u> </u>		. I D -		2.1.		T <sub>o</sub> .	I D'I- 10 N	
Seatbelt Used? Yes	Shou	lder Harness	Used? Yes			IOXICC	ology Pe	rrormed	? No		56	econd Pilot? Ye	<b>S</b>
Flight Plan/Itinerary													
Type of Flight Plan Filed: IF	R												
Departure Point						State		Airport I	irport Identifier			ture Time	Time Zone
LOS ANGELES							LAX			0626			PST
Destination State Airport Identifier													
AUCKLAND NZ PAKL													
Type of Clearance: IFR													
Type of Airspace: Class	A												
Weather Information													
Source of Briefing: Comm	ercial Weat	her Service											
Method of Briefing:													
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National Transportation Safety Board
FACTUAL REPORT
AVIATION

NTSB ID: LAX94LA141

Occurrence Date: 02/12/1994

Occurrence Type: Accident

ETYBOR				Occurrence Type: Accident								
Weather Information												
WOF ID	Observation Time	Time Zone	WOF	Elevatio	วท	WOF Di	OF Distance From Accident Site			Direction From	Accident Site	
	0000			0 Ft. I	MSL		0 NM				0 Deg. Mag.	
O! //							Condition of Light: Night/Dark					
Sky/Lowes	st Cloud Condition: Unkr	nown					0 Ft. AGL	_ Cor	ndition of L	ight: Night/Dark		
Lowest Ceiling: Unknown				0 Ft. A	4GL	Visibi	lity:	0	SM A	lltimeter:	"Hg	
Temperatu	Temperature: °C Dew Point: °C				Wind Direction: Density Altitude:							
Wind Speed: Gusts:					Weather Condtions at Accident Site: Visual Conditions							
Visibility (R	RVR): 0 Ft.	Visibility	(RVV)	0	SM	Intensity	of Precipitat	tion: Unkr	nown			
Restriction	s to Visibility:											
Type of Pre	ecipitation:									<u> </u>		
Accident	Accident Information											
Aircraft Damage: None Aircraft Fire: None Aircraft Explosion None												
Classificati	ion: U.S. Registered/U	J.S. Soil										
- Injury Su	mmary Matrix	Fatal	Serious	Minor		None	TOTAL					
First Pil	lot					1	1					
Second	d Pilot					3	3					
Studen	t Pilot											
Flight II	nstructor											
Check I	Pilot				$\neg$							
Flight E	Engineer											
Cabin /	Attendants		1		$\neg$	16	17					
Other C												
Passen	ngers				士	388	388					
- TOTAL A	ABOARD -		1			408	409					
Other G		0	0		0		0					
- GRANE	O TOTAL -	0	1		0	408 409						
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National Transportation Safety Board
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NTSB ID: LAX94LA141

National Transportation Safety Board		
FACTUAL REPORT  AVIATION	Occurrence Date: 02/12/1994	
AVIATION	Occurrence Type: Accident	
Administrative Information		
Investigator-In-Charge (IIC)		
ROBERT R. CRISPIN,		
Additional Persons Participating in This Accident/Incide	ent Investigation:	