Chocks left inside wheel well, Boeing 737-130, February 9, 1994

Micro-summary: This Boeing 737-130 was damaged during landing from the presence of chocks left inside the wheel well.

Event Date: 1994-02-09 at 2010 CST

Investigative Body: National Transportation Safety Board (NTSB), USA

Investigative Body's Web Site: http://www.ntsb.gov/

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2. Readers are advised that each report is a glimpse of events at specific points in time. While broad themes permeate the causal events leading up to crashes, and we can learn from those, the specific regulatory and technological environments can and do change. *Your company's flight operations manual is the final authority as to the safe operation of your aircraft*!

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National Transportation Safety Board	NTSB ID: CHI94IA081						Aircraft Registration Number: N408PE				
FACTUAL REPORT	Occurr	ence Date: 02/09	9/1994	Most Critical Injury: None							
AVIATION		Occurr	ence Type: Incid	ent	Investigated By: NTSB						
Location/Time											
Nearest City/Place	State		Zip Code	Local Time	Time Zone						
CHICAGO	IL		60666	2010	CST						
Airport Proximity: On Airport	Proximity: On Airport Distance From Landing Facility: Direction From Airport:										
Aircraft Information Summary	Aircraft Information Summary										
Aircraft Manufacturer Model/Series Type of Airc											
BOEING	DEING 737-130 Airpla										
Sightseeing Flight: No			Air Medical T	ransport Flight: N	lo						
Narrative											
Continental Airlines, Incorporated, of Houston, Texas, as Flight 381, and piloted by an airline transport certificated crew, received minor damage during a landing onto Runway 32 Left (13,000' X 200' concrete with patchy snowpack) at the Chicago O'Hare International Airport, Chicago, Illinois. The 14 CFR Part 121 flight was operating on an IFR flight plan. Visual meteorological conditions prevailed at the time of the incident. The flight crew, four flight attendants, and 94 passengers reported no injuries. The flight departed Newark, New Jersey, at 1800 EST. Before departing Newark, New Jersey, the airplane had been involved in maintenance activity. After the maintenance work had been completed, the airplane was removed from the hangar and positioned by the departure gate. Before moving it from the hangar, wheel chocks were removed from the front and											
The company's general maintenance manual presented the chocking requirements for all its airplanes. Under the section entitled "Responsibility for Installing and Removing Chocks at Terminal Ramps" the person responsible for removal of the chocks is told: "Chocks are to be stored properly after each use. DO NOT leave lying on open ramps and gate areas." The first officer stated he did the walk-around inspection of the airplane. He said the walk-around was done during night conditions with snow, and blowing snow. The first officer said he was concerned about the snow on the wings. The first officer stated he did not see the wheel chocks in the wheel well when he did the walk-around inspection. He said he word a flashlight with											
The first officer was asked to describe the walk-around process. His description matched the instructions found in the company's Boeing 737-200 aircraft flight manual (AFM). He was asked to describe the inspection of the main landing gear wheel wells in detail. His description matched the instructions found in the AFM. The AFM does not mention looking for debris in the wheel wells'.											
According to the AFM, the wheel well inspection is accomplished by: "Check(ing) wheel well area for general condition and hydraulic leaks and main gear viewer clean." The remainder of the inspection describes specific, mechanical, items that require viewing. There was no mention of wheel chock identification and removal.											
The company mandated a predeparture walk-around for all revenue flights. This inspection is accomplished by a lead safety agent and occurs before pushback from the passenger gate. The company's airport operations manual established the criteria for the agent's walk-around inspection. The only action associated with the airplane's landing gear was ensuring the landing											
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National Transportation Safety Board	NTSBID: CHI94IA081				
FACTUAL REPORT	Occurrence Date: 02/09/1994				
	Occurrence Type: Incident				

Narrative (Continued)

gear down-lock pins had been removed. There was no mention of wheel chock identification and removal. The company's station services training manual entitled "Narrowbody Aircraft Pushback Procedures" does not discuss the placement of wheel chocks when an airplane is to be moved or parked.

A maintenance supervisor from Newark, New Jersey, said the lead agents do not inspect the wheel well's interior. He said the lead agents do not carry flashlights during night inspections.

As the airplane approached the airport the first officer asked for the landing gear to be extended. After the landing gear handle was placed into the down position, the pilots observed two green lights and one red light. The red light was the left main landing gear warning light that told the pilots the landing gear was not extended.

According to both pilots, they cycled the airplane's landing gear many times with the same gear warning light display upon each extension. The first officer said he went into the airplane's passenger cabin and looked at the landing gear through the landing gear viewing port. He said he was not able to figure out why the landing gear would not extend.

Both crew members said they discussed the next decision concerning the flight. They agreed to making a landing with a partially extended left main landing gear. Upon touchdown the captain said he used right engine reverse thrust to maintain directional control. When the airplane stopped, the captain had the passengers deplane out the airplane right forward door.

The on-scene investigation revealed that two, black rubber, wheel chocks were wedged between the inboard left main landing gear tire and the wheel well lip. Each chock had a piece of reflective yellow tape affixed to each of its three sides. During the first on-scene wheel well inspection the chocks were not observed using a flashlight having two new "D" sized batteries. A second inspection of the wheel well was conducted using a flashlight having six "D" sized batteries. The chocks were found during the second inspection.

National Transportation Safety Boa	B ID: CHI94IA081												
FACTUAL REPORT Occu			urrence										
AVIATION		Осси	urrence Type: Incident										
Landing Facility/Approach Inform	nation												
Airport Name A				rt ID:	Airport Eleva	ition	Run	way Used	Runwa	ay Lengt	h Ru	nway Width	
CHICAGO O'HARE INT'L ARPT	ORE	DRD 722 Ft. MSL 32L			_ 13000		20	0					
Runway Surface Type: Concrete													
Runway Surface Condition: Snowcompacted													
Type Instrument Approach:													
VFR Approach/Landing:													
Aircraft Information										1			
Aircraft Manufacturer BOEING				Model/ 737-1	Series 30					Serial 1902	Number 5		
Airworthiness Certificate(s): Transport													
Landing Gear Type: Retractable - Tricycle													
Homebuilt Aircraft? No Number of Seats: 94					Certified Max Gross Wt.				109000 LBS Numbe			es: 2	
Engine Type: Turbo Jet				Engine Manufacturer: P&W					ries:		Ra	ted Power:	
- Aircraft Inspection Information													
Type of Last Inspection			Date of Last Inspection Time Sir				nce Last Insp	ection		Airframe 7	otal Time		
AAIP			02/1994					17 Ho	ours	ţ	59618 Hours		
- Emergency Locator Transmitter (ELT	Information												
ELT Installed? No	ELT Operate	ed?				ELT	Aided i	n Locating Ac	cident S	Site?			
Owner/Operator Information													
Registered Aircraft Owner			5	Street Address 2929 ALLEN PARKWAY									
CONTINENTAL AIRLINES, INC.			City							State	Zip Code		
					Street Address								
Operator of Aircraft					Same as Reg'd Aircraft Owner								
Same as Reg'd Aircraft Owner				City State HOUSTON TX						State TX	Zip Code 77019		
Operator Does Business As: Operator Designator Code: CALA													
- Type of U.S. Certificate(s) Held:													
Air Carrier Operating Certificate(s): Flag Carrier/Domestic													
Operating Certificate: Operator Certificate:													
Regulation Flight Conducted Under: Part 121: Air Carrier													
Type of Flight Operation Conducted: Scheduled; Domestic; Passenger/Cargo													
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National Transportation Safety Board NTSB ID: CHI94IA081										
FACTUAL	FPART	-	Occurren	ce Date: 02	2/09/1994					
ETYB	DAM		Occurren	ce Type: In	cident					
First Pilot Information								1	1	
Name		State	Date of Birth	Age						
On File					On File			On File	On File	43
Sex: M Seat Occupied: Left Principal Profession: Civilian Pilot Certificate Number: On File										
Certificate(s): Airline Transport										
Airplane Rating(s): Multi-engine Land: Single-engine Land										
Rotorcraft/Glider/LTA: No	 ne									
Instrument Rating(s): Air	lane									
Instructor Rating(s): None										
Type Rating/Endorsement	for Accident/Ir	ncident Aircra	aft? Yes		0	Current Bier	nnial Flight I	Review?		
Medical Cert.: Class 1	Medic	al Cert. Statu	s: Valid Me	dicalw/ w	aivers/lim.		Date of L	ast Medical	Exam: 10/1993	
	•						•			
- Flight Time Matrix	All A/C	This Make and Model	Airplane Single Engine	Airplane Mult-Engine	Night	Ins Actual	trument Simulated	Rotorcra	t Glider	Lighter Than Air
Total Time	15205	4041	2396	12809	1800	110	6 12	20		
Pilot In Command(PIC)	10777	4041	2216	9300	1450	107	0 !	56		
Instructor	1880		1600	200	200	18		80		
Last 90 Days	125	112	13	112	16		8	4		
Last 30 Days	36	35	1	35	11		3			
		5		5	4		1			
Seatbelt Used?	Shou	Ider Harness	s Used?		IOXIC	ology Perro	rmed? No		Second Pliot?	
Flight Plan/Itinerary										
Type of Flight Plan Filed:	FR									
Departure Point					State	State Air		er Dep	arture Time	Time Zone
NEWARK NJ EWR 1									0	EST
Destination					State	e Air	sirport Identifier			
Same as Accident/Incident Location										
Type of Clearance: IFR										
Type of Airspace: Class E										
Weather Information										
Source of Briefing: Commercial Weather Service										
Method of Briefing:										
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National Transportation Safety Board			NTSE	NTSB ID: CHI94IA081								
FACTUAL REPORT			Occu	Occurrence Date: 02/09/1994								
	AVIATION		Occu	Occurrence Type: Incident								
Weather Information												
WOF ID	Observation Time	Time Zone	WOF E	levation	WOF D	stance From	n Accio	dent Site	ent Site Direction From Accident Site			e
ORD	2028	CST	72	20 Ft. MSL				1 NM			90 Deg.	Mag.
Sky/Lowes	st Cloud Condition: Clea	ar				0 Ft. AG	L	Condition of	of Ligi	nt: Night/Dark		
Lowest Ce	iling: Unknown			0 Ft. AGL	Visib	Visibility: 12			SM Altimeter: 30.00			"Hg
Temperatu	ure: -18 °C	Dew Point:	-18	°C Wind	Direction:	Direction: 330 Density Altitude						Ft.
Wind Spee	ed: 7	Gusts:		Weather Condtions at Accident Sit					te: Visual Conditions			
Visibility (F	RVR): 0 Ft	. Visibility	(RVV)	0 SM	Intensit	y of Precipita	ation: I	Unknown				
Restriction	is to Visibility: None	I										
	-											
Type of Pro	ecipitation: None											
.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,												
Accident	Information											
Aircraft Da	mage: Minor		Aircra	Aircraft Fire: None					olosio	n None		
Classification: U.S. Registered/U.S. Soil												
- Injury Su	mmary Matrix	Fatal	Serious	Minor	None	TOTAL						
First Pi	ilot				1	1						
Second	d Pilot				1	1						
Studen	t Pilot											
Flight li	nstructor											
Check	Pilot											
Flight E	Engineer											
Cabin A	Attendants				4	4						
Other C	Crew											
Passer	ngers				94	94						
- TOTAL A	ABOARD -				100	100						
Other C	Ground	0	0	0		0						
- GRANE	D TOTAL -	0	0	0	100	100						
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FACTUAL REPORT	Occurrence Date: 02/09/1994									
AVIATION	Occurrence Type: Incident									
Administrative Information										
Investigator-In-Charge (IIC)										
FRANK S. GATTOLIN										
Additional Persons Participating in This Accident/Incident Investigation:										
JOSE E FIGUEROA FAA/FSDO SCHILLER PARK, IL 60176										